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ABSTRACT

The results of a project designed to perform a technical audit and a user audit of the Shared Cataloging Support Sub-System of the New England Library Information Network (NELINET) are summarized in a two volume report. This portion, Volume II contains various tabulations of collected data; Volume I (LI 004 445) contains the narrative text. Various quantitative and qualitative data were obtained by interviews and questionnaires from the staffs of twenty academic libraries in New Englard. The purposes of compiling these data were to help the NELINET staff improve both the performances and cost allocation of the NELINET off-line Shared Cataloging Support Sub-System, and to aid the staff in planning for subsequent development of other network-oriented services. (Author/SJ)

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A TECHNICAL AND USER AUDIT OF THE SHARED CATALOGING SUB-SYSTEM OF THE NEW ENGLAND LIBRARY INFORMATION NETWORK (NELINET)

Volume II Tables and Supplementary Documentation

Hew England Board of Higher Education 40 Grove Street Wellesley, Massachusetts 02181

The Work Reported Herein Was Performed Under a Grant From the Council on Library Resources

June 1973

COUNCIL ON LIBRARY RESOURCES WASHINGTON, D.C.



ABSTRACT

This two volume report describes a project undertaken by the New England Board of Higher Education's NELINET program during 1971. Various quantitative and qualitative data were obtained by means of interviews and questionnaires from the staffs of twenty academic libraries in New England. The purpose of compiling these data was to help the NELINET staff improve both the performance and cost allocation of the NELINET off-line Shared Cataloging Support Sub-System designed and operated by Inforonics, Incorporated in Maynard, Massachusetts. A further goal was to aid the staff in planning for subsequent development of other network-oriented services. A tabulation program was added to the computerized catalog card production system to monitor and display basic performance data to the Vendor, the NELINET management and the directors of participating libraries.



FOREWORD

This two volume report summarizes the results of a project designed to perform a technical audit and a user audit of the Shared Cataloging Support Sub-System of the New England Library Information Network (NELINET) performed under grant number CLR-511 from the council on Library Resources. Volume I contains narrative text and Volume II contains various tabulations. Each volume contains a full Table of Contents for both volumes.

The New England Board of Higher Education (NEBHE) wishes to express its appreciation to the staff members of the several libraries who assisted in the audits and without whose cooperation this project could not have been undertaken. Our special thanks are offered to Mrs. Edith M. Lesser of the Council on Library Resources for her patience in monitoring the performance of the project staff.

The Project Director wishes to thank the following NELINET staff members who assisted in the completion of the study: Mr. Liam Kelly, Assistant Director for Field Operations; Miss Polly Coe, Research Assistant; Mr. R. D. Morrison, Jr., Special Consultant for Library Systems; Mrs. Carol Holland, Miss Carol Stuart, and Mrs. Dianne Higgins, long-suffering secretaries; and Miss Mary Madden and Mr. Lawrence F. Buckland of Inforonics, Incorporated, for their contributions to Sections 4.3 and 4.5.

The NEBHE and Inforonics staff members would like finally, to express their gratitude in memoriam to Mr. Verner W. Clapp whose early insight and wise counsel brought NELINET into being and nurtured us through these formative years.



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Table 2.3-1

HRS. SPENT DECIDING TO SEND FOR NELINET CARD PRODUCTS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/title
Lib. 15 Lib. 16 Lib. 17 Lib. 18	2.00 .25 .50	1.75 .25 2.50	2.00 .25 1.50	. ,	.75	9.50 1.75 8.00	.35 1.60	.0071 .0213
Lib. 19 Total	·	SUMMED	FOR 5 WE	EKS		33.00 52.25	<u>'</u>	

Table 2.3-2

HRS. SHELVING HELINET BOOKS WAITING FOR CARDS (EST. IF OUT OF YOUR DEPARTMENT)

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/title
Lib. 15, Lib. 16, Lib. 17, Lib. 18, Lib. 19	.25 2.00	25 4.00 .50	 .25 1.00	 .00	 •00°	7.00 3.25	 1.40	 *
Total * inval	id data					21.50	4.30	.004

Table 2.3-3

HRS. SEARCHING FOR LC CARD HOS. IF HOT IN BOOK OR OH ORDER FORM

	WK - 1	WK - 2	WK - 3	WK - 4	WK - S	Total	av/wk	av/title
Lib. 15 Lib. 16 Lib. 17						,		
Lib. 17 Lib. 18 Lib. 19	2.00	2.00	1.50	3.00	2.00	10.50	2.1	.0124
Total				•		10.50	2.1	.0124



Table 2.3-4

HRS. FILLING NELINET REQUEST FORMS

	WK - 1	WK - 2	WK3	WK - 4	WK - 5	Total	av/wk	av/title
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	.75 .50 .75	.75 .50 2.50 .25 2.75	.75 .50 1.50 .25 2.50	.75 .25 2.00 00 3.00	1.00 1.25 1.50 2.00 3.00	4.00 3.25 8.00 3.25 15.25	.80 .65 1.60 .65 3.05	.0080 .0133 .0213 .0038 .0133

Table 2.3-5

HRS. TYPING MELIMET REQUESTS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/titl e
Lib. 15 L.b. 16 Lib. 17 Lib. 18 Lib. 19 Total	1.00 .50 2.00 3.75 1.50	.75 .25 2.00 .75 2.00	.50 1.75 1.25	.875 .25 2.00 00 2.00	.875 1.00 1.50 1.00 3.25	4.37 2.50 9.25 6.75 10.75	.87 .50 1.85 1.35 2.15	.0087 .0102 .0246 .0079 .009

Table 2.3-6

HRS. PROOFING REQUESTS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/title
Lib. 15 Lib. 16 Lib. 17	.25	.25 	 .25 	.25	 .25 	1.25	.25	.005
Lib.18 Lib.19	4.00	2.75	.75	.50		8.75	.75	.0076
Total * Include	d in Tabl	e 2.3 _{.5}		•		10.00	.50	.006



Table 2.3-7

HRS. CORRECTING REQUESTS

	WK - 1	WK ~ 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/title
Lib. 15						`		
Lib. 16								
Lib. 17]
Lib. 18			 ,	. *				22.5
Lib. 19			3			3	3	.016
Total ,						3	3	.016
* Includ	ed in Tab	le 2.3-5						

Table 2.3-8

HRS. MAILING REQUESTS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/title
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	.25 .25 .25	.25 .25 .25 .25	.25 .25 .25 .25 .25	. 25 . 25 . 25 . 25 . 25	.25 .25 .25	1.25 1.25 1.25 1.25 1.25 1.25	.25 .25 .25 .25 .25	.0025 .005 .003 .001 .001

Table 2.3-9 .

HRS. FILLING OUT LOCAL FORMS CONNECTED WITH REQUESTS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/title
Lib. 15	.25	.25	.25	. 25	.25	1.25	.25	.0025
Lib. 16 Lib. 17	.25	.25	.25	· .50	.50	1.75	.35	.0071
Lib. 18 Lib. 19	~-			•	• 			
Total		-		·		3.00	30	·.0048



Table 2.3-10

NUMBER OF REQUESTS SENT TO INFORONICS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/title
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	100 44 75 424 176	100 27 75 100 205	100 38 75 200 187	100 20 75 0 272	100 115 75 120 300	500 244 375 844 1140	100 49 75 169 228	
Total Lib. D s	879 ent no red	507 quests dur	600	467 No. 4	710	3103	621	

Table 2.3-11

HOW MANY REQUESTS ARE CORRECTED

Lib. 15 3 3 Lib. 16 Lib. 17 Lib. 18	3 	1 2	3 3	12	2.4	.024
Lib. 17		2				013
- 1 1 1 2 - 1 5 -			1 -	, ,	1 1	1 .013
ا د امد ندا	2			- - 5	 1	.004
Total		·		22	1 1	.014

Table 2.3-12

COST OF MAILING REQUESTS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/title
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	\$.50 1.25 .48	\$.50 1.00 .32	\$.50 1.00 .32	\$.50 00 .40	 1.00	\$2.50 4.25 1.92	 .85	\$.005 .005 .0016
Total			·			8.67	1.73	.004



Table 2.3-13

DATE AND DAY OF WEEK REQUESTS ARE SENT TO INFORONICS (Julian date 146 = 5/26/71)

	WK - 1	WK - 2	WK - 3	WK - 4	WK ~ 5		
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	W146 W181 TU180 F183 TH182	W153 F190 W188 F190 TH189	W160 TH196 TU194 F197 TH196	W167 F204 TU201 TH203	W174 TH210 TU208 F211 TH210		



Table 2.3-14

HRS. MATCHING PRODUCTS AND BOOKS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	1.75 .75 29.5 4	 .75 .5 4 	1.75 .25 4.75 5	1.25 .25 .5.25 4	.75 .25 17 3	6.25 2.0 60.5 16 84.75	1.25 .4 12.1 3.2	.045 .007 .031 .021

Table 2.3-15

HRS. CHECKING CARDS FOR ACCURACY

Table 2.3 16 .

HRS. CORRECTING CARDS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	.25 .25 1.75 .25	.25 .25 .25 2.5	. 25 . 25 . 75 4	.25 .5 2.25	.25 .25 1.75	1.25 .75 3.5 8.5	.25 .15 .7 1°.7	.003 .005 .002 .011
Total						14	2.8	·. 005



Table 2.3-17

HRS. CHECKING ERROR MESSAGES

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	.5 .25	 .25	0	, 0 , .5	.25	 .75 2.0	. 4	 .0004 .0026

Table 2.3-18

HRS. PUTTING ON DOOK POCKET LABELS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19 Total	1 .5 2.5	 .5 1.25	 .25 1.5 2	.25 1.5 1.5	.25 1.5 1.5	1.75 2.25 5.25 15.25	1.65	.006 .004 .007

Table 2.3-19

HRS. PUTTING SELIN LABELS ON BOOKS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	.75 3 .75	.25 1.5 .75	 .5 .75 2.5 .75	.25 .75 2 1.5	.75 2	2 2.25 11 8.25 23.5	2.2	 .015 .007 .006 .011



Table 2.3-20

HRS. FILING CARDS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	[otal	av/wk	av/set
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	2.25	 .5 13.75 Sun	1.25 10.25 mary 5			5.5 47 42	1.1 9.4 8.4	.040 .024 .055
Total						94.5	18.9	.040

Table 2.3-21

HRS. SHELVING LOOKS IN STACKS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	1 2 2.5	1 2 1	1 2 1.75	2 , 1.25	1 2 1.25	5 10 7.75	1 2 1.55	.010 .034 .004
Total						22.75	4.55	.016

Table 2.3-22

HRS. FILLING PRODLEM SHEETS FOR INFORMATICS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib.15	.25		.25		.25	.75	.15	.002
Lib.16 Lib.17								
Lib.18 Lib.19	 .5			 		 .5	.1	 .001
Total					·	1.25	.25	.0015



Table 2.3-23

HRS. ADDING TO SETS (LOCAL NOTES ETC.)

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib. 15	.75	.75	.75	.75	.75	3.75	.75	.008
Lib. 16				:	[
Lib.17								
Lib. 18				,		}		
Lib. 19								
Total						3.75	.75	.008

Table 2.3-24 .

TOTAL SETS RECEIVED

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib.15 Lib.16 Lib.17 Lib.18 Lib.19	97 59 69 731 151	94 12 55 117 127 405	101 30 54 325 161 671	95 18 52 85 155 405	97 19 62 728 167	484 136 292 1986 761 3661	96.8 27.6 58.4 397.2 152.2 732.2	

Table 2.3-25

DATE AND DAY OF WEEK OF RECEIPT

(Julian date 141 = 5/21/71)

	WK - 1	Wk - 2	WK - 3	WK - 4	WK - 5	Total	av/vik	av/set
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	F141 T182 J161 T0180	M146 11193 TU194 W188	TU152 11200 W195 W195 H193	W160 T203 W202 T203 W202	T168 M207 '1207 TU208 F204			-





Table 2.3-26

HO. OF SETS CORRECTED

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	3 3 15 3	1 2 6 13	1 4 12 15	1 0 13 11	2 1 9 4	8 10 55 46 119	1.6 2 11 9.2 23.8	.017 .072 .028 .061

Table 2.3-27

HO. OF RETURNS TO LC

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/seಚಿ
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	2 0 0	1 0 1	0 0 0 	1 0 2 	1 0 4 	6 0 7 		
Total						13		

Table 2.3-28 .

POSTAGE TO RETURN CARDS TO LC

Lib. 15 .08	/	I				av/set
Lib. 16 Lib. 17 Lib. 18 Lib. 19		 	.08 		APPLIC/ SET COST	



Table 2.3-29

NO. OF RETURNS TO INFORONICS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib. 15 Lib. 16 Lib. 17]] 	2	.4	.0005
Lib. 18 Lib. 19		 19		, ~- -~	 	 19	3.8	.005
Total	ļ		,			21	4.2	.0055

Table 2.3-30

POSTAGE TO RETURN CARDS TO INFORONICS

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib. 15	.08				.08	.16	.032	.0003
Lib. 16				} ~~				
Lib. 17					~-			
Lib. 18			~-					
Lib. 19		.16				.16	.032	.0002
Total ·						.32	. 0 <u>.</u> 64	.0003

Table 2.3-31 .

TELEPHONE BILL TO INFORMICS/NELINET

		WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib.	15	* -							
	16				}]			
	17					:		NO DATA	
	18						,	RECORDED	
Lib.	19								
Total			1						•



Table 2.3-32

NO. OF XEROX PAGES FOR RETURNS

		WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
	15								
	16	~ −		_ 					'
	17							ATAG ON	;
Lib.	18		·				RI	ECORDED	
Lib. 1	19		4	3			1	1	
Total		į			;				

Table 2.3-33 .

NELINET CONNECTED ADMINISTRATIVE/ORGANIZATIONAL TIME

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	1 1.5] 1	.5	1 	1.5	4.5 5.5	 .9 1.1	.033
Tot al						10.0	2.0	.02

Table 2.3-34 .

NO. OF FOLLOW-ON CARDS DISCARDED (IF APPLICABLE)

	WK - 1	WK - 2	WK - 3	WK - 4	WK - 5	Total	av/wk	av/set
Lib. 15 Lib. 16 Lib. 17 Lib. 18 Lib. 19	74 70 224 78	114 4 93 189	84 57 92 375	63 11 195 268	77 11 116 253		APPLICA SET COST	



Table IB-1

1971-1972 (est. Titles 35,000 328,980 166,314 162,392 123,500 240,000 450,000 40,000 565,000 148,000 100,001 Volumes 561,037 277,190 ,409,000 ,065,000 324,735 263,000 ,400,000 308,000 200,000 602,740 16,000 296,616 Titles 159,695 149,292 109,500 28,840 437,510 272,000 230,000 1970-1971 20,000 298,585 33,557 529,700 92,000 267,279 ,314,070 ,030,749 102,845 253,000 ,351,976 135,475 403,000 294,142 100,000 530,000 Volumes 499,357 675,000 154,825 98,000 Titles 277,825 133,825 23,801 220,000 419,250 240,000 657,217 1969-1970 91,205 250,050 27,284 82,000 438,210 632,189 307,595 ,221,202 ,002,048 ,300,559 122,110 201,395 378,000 493,683 Volumes 253,041 977,694 541,172 92,000 Titles 215,000 256,034 17,276 119,962 402,249 215,000 147,181 1968-1969 79,723 20,017 74,000 401,594 245,303 300,247 985,011 239,925 240,000 110,812 273,541 347,000 456,726 Volumes 609,932 ,133,551 ,255,053 276,011 501,704



TOTAL HOLDINGS

BUDGET:	MATERIALS	IALS						i			
	1968-69			1969-70			1070-71			1971-72	
Monc.	Ser.	Other	Mono.	Ser.	Other	.cuo.	Ser.	Other	:tone	Ser.	Other
									•		
420,000	76,000	116,000	570,000	150,000	162.000	785.000	138.000	127.000	736.000	164.000	000.711
55,314	32,892		55,914	32,272		68,372	35,230		74,000	38,000	
114,213	68,455		139,810	85,239		132,775	99,359		134,739	000,06	
56,	56,400 (Tot)	99	66,400 (Tot)		92	,400 (Tot)	98	86,400 (Tot	
						91,000	13,000	97,000			
270,200	201,200		292,700	250,500		336,800	302,200		326,700	309,700	
226,748	246,449	33,750	200,162	241,301	39,840	250,728	283,142	39,518	260,000	285,000	40,000
137,527	6,219	23,342	70,366	930,6	13,043	83,600	11,035				
400,210	44,000	1,000	399,215	50,500	1,200	302,585	64,708	1,900	366,061	68,442	1,400
90,000	30,000	30,	90,000	30,000	30,000	70,000	20,000	52,500	000.01	20,000	48,433
399,707	106,640	53,823	424,248	123,707	49,813	207,713	183,280	53,735	227,000	179,000	55,000
109,454			118,036			125,482		219	112,810		
47,085	3,686	10,445	65,887	3,751	5,874	73,625	6,735	3,939	72,000	3,000	13,650
92,453	42,631	21,789	111,804	43,404	21,138	116,270	60.557	19.579	140.000	60.000	26.000
	122,420 (Tot)	Tot)	53	538,885 (Tot		1,0	1,000,033 (Tot)	ot)	1,0	1,00.0,000 (Tut	ot)
21	211,250 (Tot)	ot)		187,142 (Tot)	ot)	24	249,025 (Tot)	t)	. 26	264,000 (Tot)	t)
269,103	76,500	30,307	371,500	105,538	. 27,792	276,650	140,000	27,000	317,800	141,000	36,450
205,000	192,000		178,000	133,000		261,000	167,000			150,000	
206,633	77,700	27,500	192,545	88,100	35,000	224,059	104,700	43,000	248,000	000,011	42,000
40,681	26,629		79,057	33,119		860*89	39,126		45,000	38,000	

	iest.)	Other		100,000	16,580		34,125		98,400	70,000		117,800		159,000	8,000	5,000	33,500	(Tot)	95,000	89,000		45,784	47,300
	1971-72	Cler.		676,000	43,645	236,167	38,400		796,600	1385,000		203,813	240,789	493,51,	52,572	7,330	182,000	1,200,000 (T	163,000	260,500	133,000	270,563	42,000
		Prof.	, ,	525,000	139,180	205,330	85,500		669,300	375,000		348,325	250,778	532,517	126,519	46,523	151,000	1,2	238,000	314,200		204,833	58,000
		Other		90,300	16,555		38,445	12,441	89,300	100,056	22,400	118,098		154,253	13,935	12,656	32,792	ot)	90,000	55,000	000,09	35,550	39,719
	1570-71	Cler.		522,000	36,000	277,595	35,400	36,000	795,300	364,741	37,033	179,155	230,000	503,169	41,260	8,391	156,980	1,150,000 (Tot)	153,676	243,298	109,000	253,194	42,500
ites)		Prof.		426,000	135,500	205,750	83,200	49,576	650,900	359,648	026,39	365,531	213,918	465,756	117,643	41,328	127,791	1,1	224,840	276,492	197,000	185,133	57,999
OTHER SALARIES)		Other		137,000	11,050		23,490		75,000	93,062		124,985		162,919	11,072	10,233	18,749	ot)	30,000	83,240	47,000	29,241	39,894
CLERICAL, O	1969-70	Cler.		421,000	30,728	189,436	33,750		741,700	330,342	30,794	124,371	150,000	148,751	36,308	5,918	140,979	,054,296 (Tot)	136,653	233,500	000,06	221,753	27,427
1		Prof.		324,000	108,096		76,200		.39,700	353,457	52,400	312,800	200,000	4 52,575	95,405	35,520	122,637	1,0	1 12,700	255,260	000,771	162,296	60,404
SALARIES (PROFESSIONAL,		Other		108,000	16,015	,	18,038		67,300	37,243		96,000		111,954		8,071	15,676	t)	129,230	75,000	26.000	21,435	29,449
SALARIES	1966-69	Cler.		326,000	26,854	129,418	30,400		640,400	327,159	24,904	85,348	150,000	405,156		6,342	124,446	949,601 (Tot)	92,400	186,500	53.000	176,894	28,346
BUDGET:		Prof.		254,003	97,626	151,932	71,000		574,300	302,144	42,100	193,750	200,000	:01,769		21,151	104,252	6	126,100	204,000	146,000	125,674	51,802

															·					-	
	1971-72 (cst.)	2,320,268	348,385	763,919	259,901		2,435,600.	1,900,000		1,224,720	000,000	1,808,000	312,511	147,133	602,000	2,300,000	800,000	1,275,530		578,227	260,000
	15-0261	 2,089,729	321,120	773,150	247,040	324,526	2,437,200	1,884,053	254,677	1,165,336	556,418	1,676,626	319,969	146,674	543,631	2,250,000	759,041	966,016	877,000	526,465	270,528
	1969-70	1,722,256	261,900	672,540	209,596		2,304,300	1,683,823	233,357	1,178,659	500,000	1,779,821	203,855	127,183	043,184	2,162,381	632,995	1,127,210	668,000	452,159	265,423
TOTAL BUDGET	1968-69	1,302,591	252,489	544,605	193,938		1,729,300	1,522,500	262,736	110,219	500,000	1,559,209	254,438	93,054	412,430	2,229,807	597,630	865,367	625,000	353,234	196,694

0 - 4k	2k - 12k 1F 5C,310,2E,5F 6F 5C,50 1F 13D,1F 4F 18,1C,30,1E 8F 2R,10,1E 5F 2C,340,8,E,12F 3F 11C,170,1G	12k - 14k	14k - 18k	128 - 228	- 72k	Mean Sal.	State
70.) 10.6 10.6 10.6 10.6 10.6 10.6 10.6 10.7 10.6 10.6 10.7 10.6 10.7 10.6 10.7 10.6 10.7 10.6 10.7 10.7 10.7 10.7 10.7 10.7 10.7 10.7	└─────────────────────────────					•	Solume Solume
2E,92G 1C,40,5E, 100G 4 196,4F 20 20,14 22 1/2G 20,14 28 28 20 1 1E,23F,1 20 1E,25F,1	5C,31D,2E,5F 5C,5D 13D,1F 1B,1C,30,1E 2R,1D,1E 2C,34D,8XE,12F	30 1E					
2E, 2F, 92G 1C, 40, 5E, 10, 06, 4F 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	5C, 31D, 2E, 5F 5C, 5D 13D, 1E 1B, 1C, 3D, 1E 2R, 1D, 1E 2C, 34D, 8XE, 127 11C, 17D, 1G	2C 1E					
2E, 2F, 92G 1C, 40, 5E, 10, 92	5C,50 13D,1F 1B,1C,30,1E 2R,1D,1E 2C,34D,8XE,12F	ָר בי ירבי	18	28	A1		162
100G 4 19G,4F 20 20 27,16 27,16 28 28 20G 1E,23F,1	130,1E 18,1C,30,1E 2R,10,1E 2C,340,8XE,127		1.4				35
20,14 8 1E,23F,1 2 2 1E,9	18, 1C, 30, 1E 28, 10, 1E 2C, 340, 8XE, 12 11C, 170, 1G	30,10	18	1A			56
20,14 8 1E,23F,1 1E,9	28, 10, 1E 2C, 340, 8XE, 128 11C, 170, 1G		1A				15
20,14 8 1E,23F,1 1E,9	20,340,8,5,128	,	λſ				13
3 1E,23F,1 2 2 1E,9	11071.071	30	25	10	18,48		237
16,2		18.50	28		1.0		146
16,2	05		λſ				7
	30,180,25	30	18	1.4			87
1E,96F	60,5F	90	2C,2D,1E	18	1A		46
	60,350	20,20	18.2C	10	1.4		147
•	18,40		14				22
18,2 5,15	16	VI					7
8F,12G 27F	40,90	10		1.0			- 62
30E,17F	17F 18, 1C, 150, 12E	18,30,30	28,10,10	113	14,18		90
10F,20 25F,110,30	50,40,18	18		10			.64
	1E,140,2C	4C	10,18		1A		18
226,25F,2D	120,70	16		1,4			48
15E 32E	36	10	10,18		1A		68
		20		ענ			15

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INSTITUTION

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STUDE	NT CHAR	STUDENT CHARACTERISTICS	ICS (UND	(UNDERGRADUATE,		GRADUATE, C	OTHER)				
Fall	1968		Fall	11 1959		Fal	Fall 1970		Fall	1971 ((est.)
U-arad	Srad	Other	U-grad	Grad	Other	U-grad	Grad	Other	U-grad Si	Grad	Gthor
	1										
14,025	4,603		14,224	5,151	409	13,426	5,323	1,976	15-17	15-17,000	
1,453	59	,	1,498	29		1,631	37		1,660	40	
1,379	260	12	1,456	276	93	1,444	306	107	1,575	306	100
1,500			1,500			1,500			1,500		
						270			650		
3,907	3,274	583	3,998	3,399	627	4,059	3,296	444	4,044	3,164	242 .
3.149	587		3,252	626		3.270	658		3,300	675	
1,631	102		1,910	83		2,040	144		2,130	170	
19,122	2,346	23	20,240	2,301	84	20,405	2,193	146	20,000	2,000	200
	321	50		397	50		435	50	471	20	
3,642	1,431		4,005	1,540		4,280	1,484		4,425	1,475	
2,900	700		3,200	008		3,500	1,000		4,000	000,1	
2,599			3,096			3,581			3,000		
3,186	730		3,264	515		3,679	334				
13,100	4,724		13,928	4,993		15,107	5,273		16,000	6,000	,
6,996	525		7,239	629		7,330	713		7,500	000,1	
6,379	718	112	6,841	781	107	7,773	943	119	8,134	1,041	125
6,339	1,478	233	7,021	1,907	172	7,915	2,083	245	e,000	2,100	275
4,795	789		5,563	928		6,041	999		6,700	1,025	
1,550	100		1,600	100		1,641	105		1,730	110	



e	Fall 1971 (est.)	Full-time Part-time	•	1,200	36	·				32	0	1,100	12			7	120	U.A.	44				
unistrativ	Fall 1	Full-tim		620	134	293	120	60		274	139	950	145			209	246	1,225	595		655		190
ch and adm	970	 Part-time		1,200	33			1.1	2,104	79	1	1,125	12	497	7		120	U.A.	44	79		289	
ing, resear	Fall 1970	Full-ting		123	145	313	125	47	915	288	135	944	140	673	251	207	229	1,202	595	VE9	625	650	186
ding teach	Fall 1969	Part-time	,	1,200	33				2,035	75	2	1,175	10	538	12	6	120	υ.Λ.	55	98		249	
FICS (inclu		Full-time		623	142	303	121		296	205	112	904	118	616	233	190	222	1,143	855	612	584	607	175
FACULTY CHARACTERISTICS (including teaching, research and administrative	1968	Part-time		1,200	27				2,055	46		1,255	8	525	24	ស	120	unavai labī	65			220	
FACULTY (Fall 1			776	147	279 FF	115		3:5	296	107	839	118	839	217	162	230	1,078	516		548	532	160



/BS MA/MS Ph.D OTHERS s yes CAGS s yes CAGS s yes MALS s yes MALS mo mo MALS mass yes MALS mo mo MALY mo mo MALY mo mo MALY <th></th> <th></th> <th></th> <th></th>				
yes CAGS yes MAT, MALS yes MAT, MALS MA (EDJC) MATS MA (EDJC) MATS MA (EDJC) MAS yes MAS	DA/BS	MA/MS	Ph.D	OTHERS
yes CAGS yes no MAT, MALS MA (EDJC) yes yes no yes yes (No deorees conferred yes yes (No deorees conferred yes yes (No deorees conferred yes yes yes (8 other Masters) yes yes yes (8 other Masters) yes yes yes (5 other Masters) yes yes (5 other Masters) wes yes (5 other Masters)		·		•
yes MAT, MALS #A (EDJC) #TS #A (EDJC) #US #A (EDJC) #AS #A (EDJC) #AS #AS	yes	yes	yes	CAGS
yes yes MTS MTS Wes yes no yes (Mo degrees conferred yes yes (Mo degrees conferred yes	yes	yes	110	
### (EDJC) ### yes ### yes	yes	yes	yes	MAT, MALS
yes yes no ho ho degrees conferred yes yes no ho	ВА			NTS
yes yes yes no yes yes yes (No degrees conferred yes yes (No dearees conferred yes yes (B other Masters) yes yes (B other Masters) yes yes (5 other Masters) yes yes (5 other Masters) yes yes (5 other Masters)	yes	MA (EDJC)		
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yes yes no no yes yes yes yes yes yes yes yes yes yes yes yes				(No degrees conferred - curricular accredited - 18 grad. credit hrs.)
yes no yes yes	yes	yes	yes	
no no yes yes yes yes yes yes yes yes wes yes	yes	yes		lied., M.A.T.
yes yes yes yes yes yes yes yes wes yes ws yes	ou	no	ou	A.A., A.S.
yes yes yes yes yes yes yes yes wes yes	yes	yes	yes	
yes	yes	yes	yes	
yes yes yes yes yes yes	yes	yes	yes	(8 other Masters)
yes yes	yes	yes	yes	(8 other Masters)
ves ves	yes	yes	yes	(5 other Masters)
NS NPS	Ves	ves	ves	(5 other Masters)
	BS	MS	. \$ 4 X	



OMPU	TING	COMPUTING SERVICES	ES TO	LIBRARY	IARY					Г
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Model	Rent	0wn	yes	ou	Source	Servs. Prod.	Mach. Time	Materials La	Labor	
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on 0			yes		Bro-Dart, Inc.					7
on 0				no	Service Bureau	BK purchase Subj authority	, no charge			
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no			yes			serial list		\$20/1000 entries	+ 2¢ eacn +	1
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OU				no		monthly expense				
υc				no		serial list				7
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no				no		Irregular serials list	ials list	Research funding		- т
no				no		monthly budge	t report/period	monthly budget report/periodicals list/payroll reports	l reports nominal	T
no				no						7



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Does library have own computer based services other than PH or campus computer Does library receive computer based services other than PH or campus computer center, what catenory of services produced If charged for campus computer, current annual expenditures charged

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NELINIT AND LOCAL	NO LOCAL POIC	PPIORITIES, ACC	ACOUTSITIONS			
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Please indicate by checking a point on the scale next to each question, the degree to which the suggested services would be desirable in helping you solve problems which your library is now facing: PRIORITY SCALE: 1, 2, 3, 4 (l=highest priority)

Fund accounting control

Reduce redundant purchases with other libraries

Centralized document processing center for acquisitions Centralized acquisitions record keeping by NN W/document processing done locally Increase book budget as a proportion of library budgat Other services relating to acquisitions, e.g., S.D. from MARC to selectors 4 a U O U U U

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RELINET AND L	HELINET AND LOCAL PRIORITIES:	CATALOGING				÷ ;
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On-Line shared cataloging, reduce redundancy of cataloging in region

PRIORITY SCALE 1, 2, 3, 4 (1-highest priority)



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Reduce staff costs of cataloging
Minimize the frequency of original cataloging
Increase rate of processing per staff member
Eliminate dependence upon proof slips or depository cards for cataloging or acquisition
Discontinue card catalog and begin book catalog production
Convert card or book catalog to microform 4.800.00.00

NELINET A	NELINET AND LOCAL PRI	ORITIES: SERIALS CONTROL
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2		Periodic list of local holdings (monthly); automate binding processing
2	4	Institutional list of cu: rent subscriptions
	2	

A. Provide a machine file for producing union lists of serials B. Automate such control functions as check-in, missing issue claims, etc. C. Other serial functions: PRIORITY SCALE 1, 2, 3, 4 (1-highest priority)



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NELINET AND LOCAL		PRIORITIES: CIRCULATION AND INTERLIBRARY LOAN	I.H. (4)
A	В		
ı	2		
3	3		
3	2	Mechanize services for locating titles (i.e., data bank)	
1	3		
4	4	Straight automation of simple circulation system - not on-line	
3	2	Produce overdue notices	
4	1		
1	4	Automate overdurs, fines, etc.	
1	1		
1			
4	4		
1	2		
1	4		
1	4		
ı	3	Control fine reporting, payment for lost books, etc., control student payroll	yroll
-	ļ		
1	4	Evaluate patterns of materials use - (i.e., to duplicate heavier used items)	ems)
ı	2	Automatic billing for fines and lost books	
4	4		
4	4		

Mechanize circulation and interlibrary loan with on-line query to circulation file To institute an accounting system for paying and receiving monies for interlibrary loan transactions to and from other libraries Other activities relating to this category

PRIORITY SCALE 1, 2, 3, 4 (1=highest priority)



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REFERENCE AND PUBLIC SERVICES (PART I) NELINET AND LOCAL PRIORITIES: U 4 4 4 4 8 2 ~

Increase the number of hibliographers and subject ipecialists to reduce need for blanket orders, approval plans and other non-selective devices. Establish a shared compact storage facility with other New England libraries, for serials and Establish a shared microfilming facility for worn or seldom used materials, including selected government documents monographs ပ æ,

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Increase the use of your collections by both local and regional libraries and patrons <u>۔</u>

PRIORITY SCALE 1, 2, 3, 4 (1=highest priority)



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SERVICES: PRIORITIES (PART 11)	9	•																		On demand bibliographies produced; sharing of bibliographic expertise		
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REFERENCE AND PUBLIC	ш		~	4	-	3	3	प	_	4	3		4	3	2		4	3	4	3	4	3

E. Increase your access to state library resources
F. Increase your access to regional library resources
G. Other public service activities
PRIORITY SCALE 1, 2, 3, 4 (1=highest priority)



Increase the timeliness of reports relating to specified operations in your library, perhaps comparing them with the same functions at other similar libraries in the region, e.g., cataloging rates and costs Other management information Ä

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CURRENT MELINET SERVICES	Ф		2	1 2 1 5	14. 15	7, 6, 8, 9		2 4 3 7	1	6 6 d	~		2	,	/ 1	1 12 3 13	71 5 8	1		3, 2, 1, 4		1

catalog support sub-system, would you number the following possible system developments the order of preference In the current in the order of

Capability to request WELINET products in the batched system by: Main Entry Only, Title Only, Main Entry and Title, Series

Capability to print diacritics

Capability to produce Book Catalogs

Type-set card products, i.e. so they appear as LC printed cards Capability to print 8 lines to the inch, instead of the current 6 lines to the inch

Un-line search by LC card number

Un-line search by author/title

A listing of HARC by LC class number to aid acquisitions

Capability to pre-sort the card set so that they arrive at your library in order for direct filing into your catalogs

Greater flexibility in the way in which the call number is printed on the catalog card The ubility to put local notes on the catalog cards

Un-line encoding of requests for the batched system The ability to request by ISBN number

On-line encoding of bibliographic records, (i.e. non-MARC isems) for the batched system

Other ontions (blease describe):



NOTIOITION	ACQUISITIONS:	MS: STAFF AN	AND SALARY							,
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TOTAL	60.75	\$152538	11.42	\$47140	114.8	\$96129	32.12	\$43536	47.87	NA
AVERAGE	3.38	\$9533	.63	\$5893	6.04	\$5341	1,78	\$3628	2.66	NA
No selection incld.	7.00	ime professionals, inc al ine clerical	onals,	bibliographers				·		
	A.S. Aver	Average salary							•	

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Univ. Microfilm Total CILA 9 Orbit Book Barbazan Other NUMBER OF BLANKET GROER/APPROVAL PLANS - PERCENT OF CURRENT ACQUISITIONS Devioife & Fiske 19 ഹ 74 Name 10 Pub. 10 Strand 35 43 All pub. standing orders = 15% of total (approx.) Eastern Book Ducharme Name Abel 10 8/0 ٠. 9 80 Kubon & Sagne U. Microfilm **!**arrassowitz 100 publishers standing orders Corner Book Blancheteau Blanchetot Blanchetot Name Touzot 2% 01 30 27 20 Harrassowitz ? 34 വ Baker & Taylo Harrassowitz Harrassowitz Oxford U.P. Abel/ALAP Rosenberg Name None CILA Abel Abel Abel

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fication 1 Proof-sli f-copy 2 Depositor

0 Neither used1 Proof-slips used2 Depository cards used

A. Used for book-selection
B. Used for order copy verification
C. Used for cataloging proof-copy
D. Used for card production
E. Other



COMPUTER USED FOR ACQUISITIONS	ACQUISITIONS SUF	SUPPORT?		
To What Extent	What Purpose	Cost	Manpower Involved	System Used
Snall	Fund Control		1 pro/20 min/mo	
All orders	In process file	4200/mo	(\$2,000)	
All orders	In process file		Not yet operative	202
All orders	Lists		2 clerical	
bookkeeping		3,000	2 clerical/67 hrs	
All orders	Order print-out,		2 typists, 1 S. Analyst	t BATAB
	1661 601101			

			,																					
ITEMS ARE:		Retrospective (Pre '68) Percent	•	45%	20%	301	201	208	۳OI	%02	707	% 61	% 2 ·	%0 1	25%	%0 E	395		25%	13.25%	35%	40%	25%	26.22 %
CURRENT FISCAL YEAR: WHAT PERCENT OF ITEMS ARE:		Current Imprints (Post '68) Percent		55%.	\$08	705	%06	20%	706	208	%09	ະເອ	786	206	75%	76%	61%		75%	86.75%	259	%09	75%	73.78%
INSTITUTION				-	2	က	4	ហ	9		ω	on .	10	11	12	13	14	15	16 .	17	18	19	20	Average



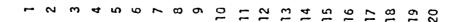
γ:		Others	24			3,1		1%			3%	۲۲					%0 E		5-1/5%		2%					
INITIATED BY:		Gifts	26	301	5%	4%	10%	10%	2,9	15%	٩٢	98	3%	5%	301	811	%1			202						
PERCENT OF ACQUISITIONS !		Lib. Staff	45%	30%	20% -	15%	70%	202	%09	259	20%	% 96	22%	10%	58%	38%	40%	40%	%2/l	ສຣຣ	79 1	20%	40%	%5°	%96	
PERCENT OF		Faculty	45%	% 09	75%	208	20%	33%	34%	202	%9.¿	2%	75%	253	32%	54%	29%	% 09	% 56	25%	82%	50%	48%	2%	836	
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ACQUISITIONS BUDGET FOR 1968-1971 ANNUALLY	1970-71 1971-72	•	923,000 900,000	26,191	233,634 224,739	76,400	161,573	639,000 636,400	572,466 560,000	928 * 95	302,585 356,061	472,427 600,000	100,000	75,000	196,406 226,000	590,000 600,000	249,025 264,000	305,800 250,000	46,200	316,900	44,000
S BUDGET FOR	1969-70		675,000	23,919	210,000	66,400	52,900	543,200	481,804	396,68	399,215	476,489	90,000	60,000	181,346	008*989	187,142	447,700	34,000	243,800	40,000
ACQUISITION	1968-69		496,000	23,025	182,668	56,400		471,400	506,948	167,209	400,210	388,665	80,000	55,141	156,873		211,250	345,600	30,300	231,053	40,000



COULE	ACQUI:	COULD ACQUISITIONS SYSTEM RE IMPROVED?
7.05	1,0	Sottleregis or Precedures to be Improved
×		Verification of LC entry
	×	
×		Verification - delay in ordering
×		
×		
×		Slow vendors, etc.
×		Searching, accounting
×		Pre-order search data
×		
×		Searching and verification
	×	
×		
×		Searching, etc.
×		
×		
×		
	×	
×		
×		
×	,	On order file





																	•					
VENDORS OR PUBLISHERS BY:	Other	,	Comptroller's Ofc.									Reg. Fin. Ctr.		State Compt. Ofc.			State Ofc.			State Purchasing		
	Bus. Ofc.		ou	yes	ou	yes	ou	yes	yes	ou	yes	yes	no	yes	yes							
ARE CHECKS WRITTEN TO	Library		по	ou	no		οu	no	по	ου	ou	no	no	ou	ou	ОU	ou	ou	пo	ou	по	DU .

2010	CHREDINATION DETWEEN ACCUSITIONS AND CATALOGING
3	1
A	R (Please describe)
2	
yes	0.7
yes	
yes	
yes	
yes	- 4
yes	(to order Lu cards)
yes	Slight
yes	
0.7	
yes	
2	
yes	Use m/o form, proofslips/IDC MCRS, etc.
yes	90-45 acceptable
yes	
ou	Not sufficiently accurate
00/	Abel cards ordered with books
30,7	
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A. Pre-order data used by catalogers B. Pre-order data used by others





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ND FAC		Yes	• · · · · · · · · · · · · · · · · · · ·	×	×	×	×	×	×		×		×	×	×	×	×		×	×	×	×	×
ONS A		u.		yes			yes			yes											yes	on O	ou
ACQUISITIONS AND FACULTY:		Ш		yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
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N BETWEEN	·	ပ		yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	no Di	yes			yes	yes	yes	yes	yes
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Do faculty members initiate order requests? If YES, are they notified if an item is:

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D. Received E. Already owned F. Other

On order Rejected Rot available

IS T	HERE A	IS THERE A WELL-DEFINED SELECTION POLICY?
Yes	Ио	Statement or Description
	×	Comprehensive policy expected by June 1972 -
×		No written statement
	×	All faculty reqs. are accepted until dept'l. fund is exhausted.
	×	
×		Unwritten
	×	Written for engineering library
	×	Budgetary limitations
×		Yes
	×	Judgement of faculty and library staff
	×	Screened by Hd., Acqs.; Hd., Tech. Processing; and Dir, Educational Resource Center
×		Unwritten
	×	On the basis of cost vs. need. Sometimes orders are postponed rather than rejected.
	×	According to reviews
	×	
;	×	
	×	By faculty according to departmental priorities
×		Faculty
	×	
	×	Rejected in some cases on basis of excessive cost
	×	

Is selection centralized for all of the institution's libraries
If not, is there sufficient coordiantion of selection as the system operates
Are items received for branches processed thru a central acquisitions system
If YES, for how many branches
What percent of total acquisitions is for the branches ۳ ۲ ۲ ۲



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polic selecti field funds The nuisance of having material where you don't want it. Pressures by faculty for comprehensive coverage in their Faculty desire for material at hand; allocation of Distance, a communications problem; enforcement of Problems of access, status, change and politics Conflicts or excessive "necessary" duplication Faculty wants and librarians egos Inaccessibility of materials Task retrieval of materials Institutional autonomy Demands on staff time Lack of union cat. Security problems Communications more NHCOC local local Local 4 or HILC WACL ACQUISITIONS - COOPERATIVE PROGRAMS expensive mat. possibly misc. nos t all mat. more yes yes yes yes yes yes yes resh. yes . 2 yes yes 9 yes 2 00 일 6 yes yes 0 20 9 20 yes 5 yes 9

Discriptive response I

- Is there any cooperative acquisitions with other institutions If NOT, is there any need for such a program
 - - In what areas (record total number)
- With what institutions Rajor blocks to making a cooperative acquisitions pregram work



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ACQUISITIONS - COOPERATIVE PROGRAMS (EXPENSIVE ITEMS) 1

16 18 15



FILES	FILES USED IN ACQUISITIONS		
~	B	3	Û
10	LC entry/A-Z also	cards	66K + tubs
6		cards	8K (description attached)
10	Λ-2	cards	130K
2	LC entry	cards	2К
3	title	cards	2-1/2K
16	A-Z	cards	185K
7	A-2	cards	54K
7	main entry	cards	ЗК
17	N-Z	cards	
3.	N-2	misc.	
5	N-Z	cards	ווג
8	A-Z	shrees	
3	A-Z	cards	
12	R-Z	cards	14K
8	A-Z	cards	176K + (310K = depository catalog)
2	A-Z	cards	15-1/2K
10	Λ-2	cards	14K + (11 cabinets)
2	N-Z	cards	34K
٣	A-Z	cards	15K
٣	misc.	cards	6K
1			

Total number of files Arrangement of files Usual redium Total average size of files . ξυυς

35



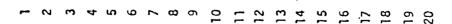
Estimate based on 160 cards to 1 inch, 10 inches to a drawer Slips considered as cards

	н	3,640	\$1.60/hr	000*9	\$1.60/hr	1,750	783	ċ	\$1.60/hr	2,250		0 \$1.70/hr	6,056	430	5,252	***	-	. 092,9	5,696	3,769	6
1	ن	2	.37	5 other	1	2	4	2	5 (owe)	4	0	120 hr/week 0 \$1.70/hr	2	1	2	0	0	l admin asst	1	7	1
	L.	5,460	5,472	5,822	1,750	6,000	4,160	5	4,291	4,500	5,500	5,025	5,245	i i	4,056	5,635	1	3,892	3,150	4,640.	3
	F	6	2	9	5.	3	1	10	1.5	3	J	1.1	3	0	3	9	0	12	1	3.5	1
	D	6,604	5,542	5,370	4,350	3,000	6,074	ć		5,100	6,500	5,025	6,667		4,576	7,934	5,138	4,430	4,747	6,529	i
	U	15	2	9	2	ч.	16	10	0	5	5	15		0	2	7.5	5	6	9	4	-
OF STAFF	80.	9,600	9,362	11,271	9,300	10,000	10,375	٤	6,825	9,929	11,000	9,800	9,348	8,400	9,500	13,845	8,100	10,125	8,841	9,456	۷
SIZE	<	16	2	9	-	-	10	9	2	7	4	21	-	1	5	9	9	.7.5	7	5	1.5



Full-time professional Average salary Full-time clerical assistants Average salary Full-time typists Ka.0.0.m.m.0.z.

CATALOG BUDGET - ANNUAL	JAL			
1968-1959	020-1020	1761-0761	1971-1972 (Frt)	
			•	
	163,236	296,393	321,443	
41,229	38,165	49,106	50,567	
650,06	110,998	143,950	150,045	
		23,846		
	24,626	36,200		
224,165	232,975	214,313	. 223,939	
157,935	175,055	182,055	180,000	
	104,434	129,819	152,117	
4,194	7,368	5,000	5,000	
56,170	67,729	69,850	83,000	
130,000	150,000	200,000	210,000	
73,050	89,429	98,329	104,000	
160,350	182,850	190,521	177,400	
72,500	82,000	103,000	103,000	
90,167	119,807	133,794	140,893	





CLASSIFIC	CLASSIFICATION SYSTEMS USED		•	1
-				
У	В	· O	อ	ы
	•		-	
ŢC	Biscoe book nümber	ou		10,000
rc	Dewey - Special Collections	yes	36	200
רכ	Special Collections	yes - Cutter	05	0001
ΓC	No PZ, Dewey for K	no		250
TC		no		009
ΓC	Cutter No (100%)	yes - 3	40	000*5
Γς		yes – Dewey	99	200
רכ		yes – Dewey	. 81	
LC	None	yes - Dawey	36	2,500
רכ	Standard No.	yes	13	60
ΓC	Law	yes - Cutter		4,000
רכ		yes - Dewey	36	4,500
Γς		no		00ε
Γς	Periodicals	no		200
ΓC	Periodicals - unclassified	yes - Dewey	85	3,000
רכ	Dewey	yes	80	1,150
רכ	Periodicals - Juveniles	yes - Devey	25	1,000
77	Serials - Juveniles	yes - Dewey	40	2,500
Dewey	Periodicals - Special Collections	ı		
٠ ٦٦	Periodicals - PZ	yes - Dewey	55	200

Class system used

19

112



What variations used Older class? Older classes still shelved? What classes till shelved? What class? What percent of total collections = older classes? Average number of titles actively "in process"

Retro Cunren 1,479 1,903 100 250 800 750 450 2,700 1,000 350 500 350 10,000 5,000 2,500 1,800 2,500 1,800			English	Monographs	Non-E	Non-English	7
6,500 4,439 1,479 ;,903 602 100 100 602 602 5,000 100 200 200 200 1,000 4,250 800 250 200 2,000 1,200 550 250 200 1,736 738 1,000 550 550 6,375 1,500 500 350 300 2,736 1,500 500 175 175 4,500 1,100 1,875 650 175 30,000 5,000 10,000 5,000 20,000 480 80 10,000 5,000 20,000 500 100 2,500 100 600 2,625 100 2,500 1,800 600 2,625 100 1,800 600 1,800	A	В	Current	Retro.	Current	Retro	, Other
8,500 4,439 1,479 ;,503 602 100 100 100 602 602 5,000 1,000 4,250 800 750 200 1,000 4,250 800 750 200 2,000 1,200 550 2,700 550 1,738 738 1,000 550 550 67,375 1,100 1,875 650 175 4,500 1,100 1,875 650 175 30,000 5,000 10,000 5,000 20,000 500 100 100 100 600 2,655 100 1,875 650 20,000 5,000 2,500 2,500 100 600 2,655 100 1,800 600 600 5,000 2,500 1,800 600 600 2,655 1,800 1,800 600 600						•	
5,000 100 100 100 5,000 4,250 800 750 200 1,000 4,250 800 250 200 2,000 1,200 550 250 200 1,738 738 1,000 550 550 67,375 7,500 1,100 1,875 650 175 4,500 1,100 1,875 650 20,000 175 490 1,100 1,875 650 175 175 490 1,100 1,875 650 20,000 20,000 20,000 490 100 2,000 100 2,000 100 600 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000 <	yes	8,500	4,439	1,479	1,903	602	
5,000 50 50 60 1,000 4,250 800 750 200 2,000 1,200 550 250 200 3,000 2,250 450 2,700 550 67,375 1,500 500 350 300 67,375 1,500 500 350 300 4,500 1,100 1,875 650 175 4,500 1,100 1,875 650 175 480 80 10,000 5,000 20,000 500 100 2,500 1,800 600 5,000 2,500 1,800 600 2,625 1,800 600 2,600	yes	100		100			
50 60 750 200 1,000 4,250 800 750 200 2,000 1,200 550 250 200 1,738 2,250 450 2,700 550 67,375 78 1,000 50 550 67,375 1,500 500 350 300 4,500 1,100 1,875 650 175 4,500 1,100 1,875 650 175 460 80 10,000 5,000 20,000 500 100 1,875 650 20,000 500 100 1,800 600 20,000 500 100 2,500 1,90 600 2,625 1,800 2,500 600 600 2,625 1,800 600 600 600 2,625 1,800 1,800 600 600 150 1,800 1,800 600 600	yes	5,000					
1,000 4,250 800 750 200 2,000 1,200 550 250 200 3,000 2,250 450 2,700 550 1,738 738 1,000 550 550 67,375 1,500 500 350 300 2,738 1,500 500 1,875 650 175 4,500 1,100 1,875 650 175 175 4,500 1,100 1,875 650 175 175 4,500 1,000 5,000 5,000 50,000 20,000 105 9,731 5,000 2,500 1,800 600 50 2,625 150 1,800 600 10 150 100 1,800 1,800 600	yes	50					
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67,375 67,375 67,376 350 300 2,798 1,500 500 350 175 30,000 5,000 1,875 650 175 489 80 10,000 5,000 20,000 5,00 100 1,800 600 9,731 5,000 2,500 1,800 600 2,625 150 1,800 600 1 150 100 100 1,800 600 1	yes	1,738	738	1,000			354
2,738 1,500 500 350 300 4,500 1,100 1,875 650 175 30,000 5,000 10,000 5,000 20,000 500 100 375 100 9,731 5,000 2,500 1,800 600 2,625 150 100 600 1	yes	67,375					
2,798 1,500 500 350 300 4,500 1,100 1,875 650 175 30,000 5,000 10,000 5,000 20,000 480 80 375 100 500 100 100 100 600 9,731 5,000 2,500 1,800 600 2,625 150 100 600 100	yes	970					
4,500 1,100 1,875 650 175 30,000 5,000 10,000 5,000 20,000 480 80 375 100 100 5,00 1,800 1,800 600 1,800 2,625 150 100 1,800 600 1	yes	2,798	1,500	500	350	300	
30,000 5,000 10,000 5,000 20,000 400 80 375 100 500 100 100 600 9,731 5,000 2,500 1,800 600 2,625 100 600 150	yes	4,500	1,100	1,875	650	175	
480 80 375 500 100 100 9,731 5,000 2,500 1,800 600 2,625 . 600 600 150 100 . 600	yes	30,000	5,000	10,000	5,000	20,000	
500 100 109 9,731 5,000 2,500 1,800 600 2,625 ' ' 150	yes	480	08		375		45
9,731 5,000 2,500 1,800 2,625 . 150 100	yes	500	100		100		300
2,625	yes	9,731	5,000	2,500	1,300	. 600	
150	yes	2,625					
	yes	150	001				

A. Do you new have a backleg? B. If YES, what size in titles?

INSTITUTION

l Reserve/rush requests Current reserves Rush facuity request reserve Reference reserve Inlti-volume sets rorities Reference Request Request reculty Request reculty Faculty reserve ty requests faculty Faculty requests rect LC copy Rush materials	PRIORITY CATEGORIES FOR PROCESSING	ROCESSING		
1 2 2 3				
requests Current Reserve/rush Course expedite Currequests Current Reference material All reserves Rush requests LC copy available Ord Rush faculty request Literature Generated Faculty request Literature Generated Faculty requests Student request Generated Reference Hulti-volume sets Hultiple copies Reference Reference Hulti-volume sets Hultiple copies Reference Request Divisional library Reference Request Divisional library Reference Requests Housing Curriculum materials Houses Special requests House Current faculty Faculty reserve Current faculty Rush materials Hulticopy Rush materials Student requests Reference Browse Browse Dept. orders Reference Browse Reference materials Reference materials Faculty & staff requests Pollution & Ecology books Tine Faculty & staff requests Pollution & Ecology books Tine		2	ເວ	Ü
defrush Course expedite Current requests Current Reference material All reserves Rush requests Literature Ord reserve Rush faculty request Literature Gen reserve Rush faculty requests Student request Gen riorities Reference Hultiple copies Rec riorities Reference Hultiple copies Rec ve Reference Hultiple copies Rec ve Reference Hultiple copies Rec ve Reference Invisional library Rec faculty requests Current faculty LC ty requests Faculty requests Student requests Gif ves Faculty requests Student requests Ref ves Browse Dopt Orders Ref iff copy Reference materials Ref Ref iff cards LC cards Original cards Ref books Popular reading Reference materials Re Faculty & staff requests </td <td></td> <td></td> <td></td> <td>ı</td>				ı
requests Current Reference material All reserves Rush requests LC copy available Ord reserve Rush facuity request Literature Gen Faculty requests Student request Gen faculty requests Student request Gen faculty requests Reference Reference Reference Request Divisional library Reference Request Curriculum materials Lotsing Library Reference Requests Reculty reserve Current faculty Current faculty Faculty requests Faculty requests Faculty requests Faculty requests Reference Recope Current faculty Reference Recope Student requests Faculty requests Reference Recope Rush materials Reference Ref	Demand/rush .	Reserve/rush	Course expedite	Current/new_
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reserve Rush facuity request Literature Gen - work need Faculty requests Student request Gen - patron or reserve Multi-volume sets Multiple copies - forities - ve - serials Reference Meering Reference - serials Curriculum materials Motify - serials Curriculum materials Motify - serials Curriculum materials Motify - serials Faculty reserve Current faculty - ty requests Faculty requests Motify - serials Curriculum materials Motify - copy Rush materials Motify Copy Browse B	Rush reserves	Rush requests	LC copy available	Orders without LC
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- patron or reserve Multi-volume sets Multiple copies Torities Reference Meterations Request Toriculum materials Motify LC Faculty reserve Current faculty Ty requests Faculty requests Mush materials Student requests Tot LC copy Rush materials Mush copy Mush materials Meterates Browse Browse Browse Browse Conginal cards Tot LC cards Original cards Dooks Faculty & staff requests Pollution & Ecology books Tin	-	Faculty requests	Student request	General orders
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veReferenceNew acquisitionsRefveRequestDivisional libraryRefserialsCurriculum materialsNotifyLCfacultyFaculty reserveCurrent facultyLCty requestsFaculty requestsNotent requestsNovesFaculty requestsNush materialsNoNoct LC copyRush materialsNoGifvesBrowseDept. ordersGifliC cardsLC cardsDept. ordersRefbooksPopular readingReference materialsTinbooksFaculty & staff requestsPollution & Ecology booksTin	No priorities			
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books Popular reading Reference materials Faculty & staff requests Pollution & Ecology books	KELIMET cards	LC cards	Original cards	
Faculty & staff requests Pollution & Ecology books	Rush books	Popular reading	Reference materials	
	Rush	Faculty & staff requests	Pollution & Ecology books	Timely titles



NOI.	AVERAGE CATALOGING PROCESSING TIME
_	Depends on type of material and type of LC copy available
2	About 5 to 6 weeks wait about 1 month for LC cards
m	Three months to 5 months
4	One month
ω	One week (little cataloging done in-house)
9	Three months
7	All SCAP material held until LC copy available
&	Three to 4 weeks if cards ordered from LC; I week for ALAP books - cards
o	Three months
10	One week
_	One day to 2 years
12	Eight weeks
13	Three months
7	Five weeks
51	Six weeks (if no typing backlog, 2 weeks for books with copy)
·	Three weeks
18	Four months
91	
20	TWO: to 3 weeks



						,			·					•					
TITLES PROCESSED WITHOUT LC, NUC OR SECONDARY SOURCE COPY		(only used for authorization of names)														٠			
UT LC, NUC OR	C	(only used for	J			1	4	2		2			7	10	9			5.	5
CESSED WITHO	ນ	15-20	5	10	8	2		3		2	20		10	10	20	13.9	10	3	7
TITLES PRO	V	25	В	25-30	30	5	26	5		20		49	35	ငဒ	30		30	10	10

What percent of titles that go through your department are done:



A. With no L.C. copy available B. With no N.U.C. copy available C. With no secondary source copy available

AVERAGE RANGE MIN. RANGE MAX.

	Π			T	Ī	Γ				Т	1	Г	1	7				7	1	1	_		ſ		
		TOTAL	1001	100%	100%	100%	100%	100%	1001	100%	100%	1001	1005	100%	100%	100%	;	100%	1001	100%	;	100%			
	er	Pre 1968	-	0	0	0	0.8	0	2	,	5.	٠.	0	0	0	-	,	0	.25	2	,	0	7%	* 0	2%
	0ther	1968-71	2	10	3	0	0.2	2.4	သ		5.	ن	15	0	0	1	•		. 75	3			2.8%	% 0	15%
	nic	Pre 1968	3	0	0	0	0.8	0	4	#	3	1	0	1.2	0	4	•	, 0	.5	. 2		0	1.18	20	4%
OCESSED)	Germanic	1968-71	7	5	6	2	0.2	3.3	80		0.7	1	20	3,8	10	10	•		3.5	3	•	5	6.6%	.2%	20%
ITAL ITEMS PR	anguage	Pre 1968	9	0	0	0	2.4	0	4	1	2.25	,	0	2.5	0	7	•	0	.5	5	(0	1.7%	80	7%
ERCENT OF TO	Romance Language	1968-71	11	10	8	5	9.	5.3	6	1	2.25	2	25	7.5	70	10	•	4	3.5	10	•	4	10.4%	78	70%
LANGUAGES PROCESSED (PERCENT OF TOTAL ITEMS PROCESSED)	ish	Pre 1968	18	0	0	0	76	0	10	40	17.5	2	0	21	0	26	1	10	12	26	1	ő	14.4%	¥.0	76%
LAMGUAGES	English	1968-71	52	75	80	93	19	89	55	58	76	93	40	64	20	41	'	84	79	49	'	S	64.2%	20%	93%

INSTITUTION

ERIC

yes yes mcrs yes (mcrs) yes yes (mcrs) yes yes yes yes yes mcrs yes yes mcrs yes mcrs yes mcrs yes yes mcrs yes yes yes	92 yes	B3 yes yes
yes	yes yes	B3 yes yes
yes	yes	yes
yes	yes yes yes	yes
yes	yes	yes
yes	yes	yes
yes	yes	yes
yes	yes	yes
yes	yes	yes
yes	yes	yes
yes		
	yes	yes
yes		
	yes	
yes		
yes	yes	

INSTITUTION

A. Are L.C. proof-slips used? If YES, are they used for B. Are depository cards used? If YES, are they used for *MCRS refers to the Micrographic Catalog Retrieval System marketed by Information Dynamics, Inc.

Catalog copy which is re-typed
 C.C. which is reproduced
 Other



19

is scrials cataloging performed by a separate cataloging group from monographs; Are periodicals classified?

If not, please describe? Are other seric s classified? If YES, are they cataloned in same manner as monographs? If not, please describe?

4:300000

SERIALS CATALOGING		yes yes	 -	yes yes	no yes yes	yes yes	yes Alpha notation plus cutter yes yes	yes yes	no	yes Dewey yes yes	no yes yes	yes yes	no yes yes		no yes yes	no yes	no yes yes	no yes yes	yes yes	no yes	
S CATALO	ω	 yes	ou:	yes	no	yes		yes	no		00	yes	ou	-	ou	no	ou	no	yes	no	_
SERIAL	4	yes	ရ	2	ou	01	yes	yes	00.	yes	no	yes	yes	2	yes	2	ou	yes	yes	yes	

														.,							
WEEK?	Filing	Non-Prof.	100	10	113	10	30	35'	70	20	40	25	40	7	10	13	159.5	15	125	19	15
SPENT	F	Prof.											79		5			10		10	10
HOW MANY HOURS	& Checking	Non-Prof.				-	5		55				01	1.5	4			10	37.5	3	2.5
FILING: HC	Supervision & Checking	Prof.	36	9	24		10	1,	10	. 2	6	5	9	4.5		2	4.5			15	ራ

'Does not include sorting and alphabetizing

INSTITUTION

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 1		×		×			×					×		×	×	×			*
٧		yes	yes	yes	yes	•	yes	yes	yes	no		yes	yes	yes	yes	no	yes	yes	. 207

Does the librarian feel that catalogers could be ussigned to public service roles if cataloging workloads were reduced? If YES, to: ٩.



Othliography To reference Book selection ~. vim

A	8	C	Ü
-			
yes	ဥ	All	Most HUC libraries excepting subject headings and conflict in e
yes	9	Processing time	Any library following LC standards - Yale, Dartmouth
2	yes	Card production	Yale, Harvard
yes	yes	Processing time	NUC - with scrutiny of subject headings
yes	yes	Speed	Probably most
yes	סר	Cards & class.	Yale
yes	00	Cards & Authority	Cards & Authority Any LC compatible system
yes	or O	Scrials	Harvard, Dartmouth
yes	2	Filing	Any LC - AA code compatible library
yes	yes	Shared cat.	
yes	92	Copy retrieval	Yale
yes	yes	Processing	Most NUC copy acceptable
yes	yes		
yes	yes	Cards	Yale, Harvard
yes	2		Yale, Harvard
yes	yes	Car prod. & s.c.	Any compatible with LC
yes	yes	110	Possibly Yale, Harvard
yes	yes		
yes	yes	Elim. charges	Yale, Harvard, Dartmouth, M.I.T.
yes	yes	Serials	Harvard, Boston University

entry.

Doos librarian feel that present cataloging system could be improved? Is there sufficient coordination between acquisitions and cataloging? that area of cataloging could be most improved by use of computers? What Kew England libraries whose cataloging you would accept - without besic changes in call number?

INSTITUTION

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CATALOG FILING				
٧	8	CJ	ಬ	Ξ
A-Z, ALA rules	llain A-Z, subject classed	59	12	17
Carnegie filing rules	Dictionary			
LC	Dictionary	40	12	19
A-Z word by word	Dictionary	10	-	
ALA	Dictionary	30	4	
ALA (1942)	Divided (LC): Dictionary (Dewey)	28.	5	m
ALA (2nd ed.)	Divided	90	, OL	35
Mix of LC - ALA	Divided	10	2	8
ALA (2nd ed.)	Dictionary	35	5	1/2
ALA	Divided	15	4-1/2	8-1/2
Cleveland	Dictionary			
A-16	Divided (by drawer) 0	5-1/2	1-1/2	
ALA	Divided	15	5	
ALA (1942)	Dictionary .	15	3	
рга	Divided	89	27-1/5	52-1/5
ALA	Dictionary	33	2	
ALA (1st ed.)	rivided	35	8	2
ALA (local modification)	Dictionary	18	i	4
aLA	Divided	23.7		
RLA (new ed.)	Dictionary	15		

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That filing system is used for your main catalog?
How are your public catalogs arranged (dictionary, etc.)?
How many hours per week spent for filing in: 1. Main catalog
2. Shelf list
3. Departmental files

74 91. 38



DEPAR	DEPARTMENTAL FILES		
d	æ	Ü	
14	A-Z, class	2.5M	
15	Class	207K	
12	A-Z	2.214	
=	Class	180К	
-		20K	
7	A-Z/Class	663K*	
9	Class	650%*	
0	A-Z	110K	
2		750K	
7	A-Z	3К	
10	A-Z	2.234	
3	A-Z	114K	
10	A-Z/Class	34K	
9	A-Z	2.5	
31+*	A-Z	211	
14	A~Z	1.75M	
-	A-Z	418K	
6	k-Z		
5*	A-Z	104K*	

* Does not include public catalogs **Nost figures based on 1000 cards per drawer

11 12 13 14 15 16 17 18



⁴ m U

Number of files Most common arrangement Average size of files (i.e., of total files)

WOULD YOU BE IN FAVOR OF YOUR LIBRARY PARTICIPATING IN NELINET?																
IN FAVOR (1,0						·									
WOULD YOU BE	Yes	· yes	yes			yes										



Acceptable. We will have to use a 2-step process for ordering Adequate for our needs Adequate for our needs Perfectly acceptable Have not tested them yet Excellent quality, standard, acceptable, not enough allowance for local variation (i.e., format, call Ho., etc Satisfactory Satisfactory Acceptable on the basis of limited use to date Acceptable on the basis of limited use to date

SPECIFIC	FIC	COLUENTS		ON SEPVICE ACCEPTABILITY				
~	2	c.	4	5	9	7	8	9
				·				
yes	yes	yes	ЭU		Ho. do not use bk okt labels	yes	yes	6
yes	yes	yes	no.		yes	yes	yes	
yes	yes	yes	no		yes	yes	ou	5
yes	yes		no		. sək	yes	yes	2
yes	yes	yes		Our call # breaks differently	yes	yes	ou	14
yes	305	yes	ou		de use blank book pockets	yes		39
J								
yes	yes	705		Call F, accession F, location not combined a provision f/routing	ting yes	yes	yes	6
yes	,7es	yes			yes´	yes		
-								
yes	yes	yes	01،		səƙ	yes	yes	
yes			res - mach		yes	yes	o _C	2
yes	. se/.	yes	toc res - nuch	Jur call # breaks differently	to experience, but expect them to be usable	ves	yes	7.
yes	705	yes	υo		call # runs horizontally across	s'		
PECI	FICALL	Y, DO	SPECIFICALLY, DO YOU FEEL THAT:		down lett edge	[_ ;]	·	

Are the Selin labels usable by your library? 7 They can save manpower effort?
They are esthetically acceptable?
They are easily read by users?
There is too much/too little print on the cards?
Identify specific problems

Are the sets too expensive? How many catalogs do you have on campus which would include (MELIMET products? (Count divided catalogs separately) ფ. *0*,

Are book pocket labels used in your library?

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Table IVD-1

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3 100 3 2 100 1 100 1 100 5 5 100 5 10 100 1 100
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WHAT IS THE AVERAGE NUMBER OF REQUESTS SENT TO NELIMET PER MONTH?	_
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400 (100/week)	T
100	Τ
200/month - (50 requests/week) because of budget	Τ
750	
	Τ
	7

Total 1,550 Average/library 258



ITUTION	WHAT CRITERIA DETERMINES WHAT ITEMS ARE SELECTED FOR REQUESTING CARDS?
	Immediate need for material - gifts
	Items for which no cards are available from ALAP
	MARC on card; perfect LC copy; closed entry; blue stamp not on back of DC; not for special area
	to branch numbers, fiction or music bibliography. Generally, parts of series are not sent.
. •	LC number on back of title page, do not include branch libraries
	Eng. langue, 2; LC car # 69 prefix or above; LC card # 68 prelix, with 1969 imprint
	C I



AT WHAT POINT OF PROCESSING DO YOU REQUEST NELINET PRODUCTS?
At point of order if card order No. is easily available; bk. in hand if card order No. has not been determine
After cataloging, when cards are given to reviewer.
book in hand, if no proofslip is available
isok in hand from order department
Eook in hand in acquisitions department
After cataloging (i.e., classification)

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Joa't know
Control to writh for tuning and revising to be done. Cands and neet and uniform in size.
is in starchion unity, ships outs of proofslips or add's for LC coly.
of the standard 1/2 by to process Intercutes truck coatest 1 br. 33 pags. for one unitem preofslip, etc.
i Chil now have describes are on the card.
The describe in the amount of typing and revision time necessary as a result.



WHAT DO YOU DISLIKE MOST ABOUT THE CATALOG SUPPORT SERVICES?
Card appearance
Format of book number on label for book pocket and card is not acceptable
Call No. format; errors have to be corrected on all cards; excess of ext. cards
Time sorting books to tape; sorting books 10 wks, waiting; sending tape by mail: No. of cards to fale, billing
Print out errors
Unable to request cards prior to cataloging and receive them w/o call Mos. so that the Devev # could be added

Yes - Eudget Yes - All items with LC Mos. are sent automatically. Those w/o are not, because of the limited access to tapes Yes - All items with LC Mos. are sent automatically. Those w/o are not, because of the limited access to tapes No - unless received without call numbers.
Internal staff resistance.
Yes - Budget limitations Yes - Internal staff resistance. We intend to increase our request volume in July.
Budget limitations Internal staff resistance.
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үѕтем?			imprints and items not in MARC			title searching capability		m us to you	
WHAT IMPROVEMENTS WOULD YOU LIKE TO SEE IN THE NELINET SYSTEM?		Improved card format; punched book cards	Format of book number; wider data base to include earlier imprints and items not in MARC		Spood in whole procees rall number to conform to ours		Smaller type; billing simplified	L	

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		Yes											Yes			
HAS NELINET HAD ANY EFFECT ON STAFF JOB LOAD?	2	Position									•					
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HAS HE		Yes													Yes	

Has HELINET had any effect on staff job load?
 Since beginning to use NELINET, has your staff increased?
 Since beginning to use NELINET, has your staff decreased?



ROBLEMS GIVEN PROMPT ATTENTION BY INFOROMICS OR NELINET STAFF?	Describe										I am not always sure who I am supposed to talk with at Inforonics .		Up to date list of people to contact		I wish we could get teletype messages through to you more readily	
ARE ALL OF YOUR PROBLEMS 1 2	Yes			 ·	,						Yes	-			-	
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ARE /	Yes				Yes		11/7				Yes	Yes	Yes	Yes	Yes	

Are all of your problems given prompt attention by Inforonics or NELINET staff? Have you any suggestions for improving communications? ——Phease describe: - 25

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Yes - Mistakes on cards
Yes - Errors on cards (typographical, omissions, etc.)

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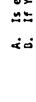
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MARY LOAN STAFF	ß	No./Ave. Salary		3,000	1.60/hr	4,253	4,900	6,000	5,400	5,100	and public service	5,000	6,600	5,300		300	5,900		70.42/wk	3,900	4,700	4.245	
TEPLIU		1:0.7		4	70	7	-	1	12	1.0	Frence	8-1/2	ထ	9		.2	9 20	5	=	13	٣	3	1/2
CIRCULATION AND INTEPLIBRARY LOAN STAFF	٧	Salary Salary		\$12,000	7,148	9,975			. 8,725		Included in reference	9,300			5,619	3,513			7,000	11,000	7,800	5,512	
CIR		9:		-	5	_			3			2		_	4 sp	_	_	8	m		m	5	

A. Prof. sslondi G. Clericsl C. Typilts D. Filers

_	WHAT GROUPS OF MATERIALS DO NOT CIRCULATE	DO NOT CIRCULATE		
	•			
		100 No. 100 No		
!	Periodicals	Reserves	Theses (1st copy)	Reference
!	Reference	flicroform	Periodicals & Govt. Docs.	Spec. collections
<u> </u>	Reference	Microform	Newspapers	Theses
	Records	Current periodicals	Reference	-
;	Current periodicals	Reference		
;	Special collections	Reference	Law sets	Bound periodicals
	Reference	Periodicals	Reserves	Spec. collections
!	Reference	Government documents	Periodicals	
	Re ference	Bound periodicals	Nicroform	Reservos
	Some periodicals	Some Government documents		
	Spec. collections	Reference	Microforms	Periodicals
!	Reference	Current periodicals		
ļ	Spec. collections	Archive	Current periodicals	Microtext
	Periodicals	Hicroforms	Government documents	Spec. collections
	Reterance	Periodicals	Special collections	
	Microform	Reference	Special collections	U.S. serials set
_	Reference	College catalogs	Legal materials	
¦	Periodicals	Documents	Special collections	
	Reference	Periodicals	Records .	Haps
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OPEN OR CL	OPEN OR CLOSED STACKS?
Open Stacks	
or Closed	If closed, who is permitted access?
Closed	Staff, faculty, graduates and special undergraduates
Open	
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CONTENTS OF	ļ	CINCOLATION CONTROL FILES								
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yes	00.	no	yes	yes	yes	yes	οu	yes	yes	:
3.65	yes	yes	yes	yes	yes	yes	5	yes	yes	7-
yes	yes	00	yes	yes	yes	yes	Ou	ou	yes	$\overline{}$
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705	yes	yes	yes	yes	yes					
yes	yes	yes	yes	yes	yes	yes	67	yes	yes	1
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yes	yes	yes	00	yes	yes	yes	υo	yes	yes	_
ou .	yes	yes -	no	o.	yes	yes			yes	_
cu	yes	yes	yes	yes	yes	yes	00	yes	yes	<del></del>
y?\$	00	01.	yes	yes	yes	yes	ou	00	Yes	
ou u	5	ou l	765	Yes	yes	yes	yes		yes	<del>,</del> –
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yes	yes	yes	yes	on O	yes	no	ou	yes	yes	7
yes	yes	yes	yes	yes	yes	yes		yes	yes	7
yes	ou	ou	yes	no	yes	υO	no	υo	yes	

Does your circulation system include the following:

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,	: Sellocaca (8.5	7	1000
~	(1) Superior Contraction of the	. (	
,	Control particol St	; ;	2000
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^{6.} Items in reserve? 7. Bissing items? 8. Bronches or dept. libs? 9. Carrells? 10. Holds and waiting borrowers? 5. Items at bindary?

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NOI.	DO Y	DO YOU KEEP A	STATISTICA	4L BREAKDOI	WIL OF YOUR	A STATISTICAL BREAKDOWN OF YOUR CIRCULATION FIGURES?	ON FIGURE		1968-1969		
	Ą	-	2	3	. 4	5	9	7	8	6	2
							•				<u> </u>
_	yes			137,000			попе				11,171
2	yes	39,295	295	5,6	5,568	1,373	5,897	009		265	006
m	70.5		75,	75,500			6,930				8,200
4	7.05		55,727	727			2,000				1,853
5	n/a										
9	yes	57,729					13,718	1,730	28,618	103	3,500
7	yes	64,917		18,025		24,093	11,000	i			10,327
83	010		47,	47,766			not kept	ot kep	kepinot kept	351	CAS
o,	no										
10	yes										
11	yes	106,151	112,063	35,233							
12	sax	56,470		4,796			3,667	461	12,002		
13	ves	5,012	-	1,097					671		69
14	705	61,0	1,276	3,5	3,895	. 04	6,231	2,348	3,341		3,557
15	705	56,015	41,807	14,135		5,694	10,371				13,959
16	Cu			130,	130,945.						
17	yes		177	177,306			5,300	1,762	30,000	862	4,716
13	705	48,869	26,137	11,848		3,629	1,893				4,224
19	yes	54,672	17	17.078		7,545	36,815				
20	2			12,420			552				

Do you keep a statistical breakdown of your circulation figures? If YES, please give for: ۲. ¹Only partial figure

ad. circ.	circ.
Undergrad.	aduate
ร -	

Faculty circ. Staff circ. "Other" circ. . . . . .

^{6.} 8. 10.

No. vols on resv. No. Vols held for borrowers No. overdue notices No. vols lost No. vols sent to bindery

INSTITUTION	00 70	YOU KEEP A 3	STATISTICAL		BREAKDOWN OF YOUR CIRCULATION FIGURES?	CIRCULATIO	N FIGURES		1968-1969		
	A	•	2	3	4	5	9	7	80	9	10
										•	
_	yes			155,000			23,060 -				7,975
2	yes	37,	37,733	<b>.</b> 5	5,412	1,309	5,598	009	n/a	280	1,361
m	yes			62,000			6,200				7,100
4	yes	٠		70,722			2,000				1,030
S.	yes										
9	yes	62,3901					16,077	1,247	35,447	1,089	1,250
7	7.6.5	62,363		19,093		20,439	11,000	1,852	7,865		11,194
သ	2			49,941			not kept	not kep	not kepthot kep	259	404
6	0.0										
10	ves			40,132			2,254	442			1,411
=	yes	116,915	124,717	34,909							
12	765	66,697		5,637			3,811	415	14,501		
13	ves	7,348		1,446				·			252
14	yes	57,493		4,147		1,321	7,733	2,750	3,269		4,077
15	yes	62,555	152, 35	16,873		7,570	9,401				:7,165
16	on				147,124	124					
17	yes			-212,616			5,900	1,747	38,000	796	2,024
18	yes	49,629	28,358	10,727		3,465	10,200				3,824
19	yes	65,563	17.	17.218		6,399	31,517				
20	no			15,132			603				
Only partial figure	Α.	Do you keep	a statistica	1 breakdown	keep a statistical breakdown of your circulation figures?	ulation figu		5, pleas	If YES, please give for:	or:	•
	÷4.6.4.6.	Undergrad. circ. Graduate circ. Faculty circ. Staff circ. "Other" circ.			6. 10. 7. 110. 8. 170. 9. 170.		vols on resr. Vols held for borrowers overdue notices vols lost vols sent to bindery	10			

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Эľ	) Y	YOU KEEP A	STATISTIC	STATISTICAL BREAKDOWN OF YOUR CIRCULATION	MN OF YOUR	CIRCULATI	ON FIGURES?	}	1970-1971		
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ズ		-	7	2	4	ć	٥		×	6	2
yes				180,000			28,000	6,500	12,000	1 560	24,623
ves	اء, ا	35,650	.550	6,	6,393	1,307	4,739	009			1,102
yes	· v			65,200			6,500				8,630
yes	c1				2,000		2,000		1,650		1,630
ves	ار			4,183		794	2,238				
ves	S	112,6391					14,231	1,903	41,421	1,228	5,605
X G S	ار.	73,623		18,912		17,983	11,000	3,000	3,462		10,115
٦-	2			62,640			not kept	not kept	t 8.555		768
Ves S	Ŋ	33,770	12,043	8,621	1,623	2,941	2,350	1,425	2,000	50	
X S	Ŋ			60,000			1,150	1,160			2,150
	ves	131,212	117,943	33,845							
्र	yes	79,525		5,530			4,881	285	14,006		
୍ଷ	705	7,425		1,585					1,100		195
,0°	.,]	69,121		4,320		1,727	9,148	2,472	4,197		4,363
୍ଧା	76.5	CO, (-3	82,000	17,900	<u>.</u> ,	12,000	11,596				19,166
-1	2				164,593	593					
3	yes			237,624			6,500	2,089	27,060	639	10,057
. 31	yes	72,078	39,534	13,302		6,284	10,800				
- 51	ves										
-	ดน			19,156			821		2,000		
	Ą.	Do you keep	a statistic	keep a statistical breakdown of your circulation figures?	of your circ	ulation figu		S, pleas	If YES, please give for:	or:	
	~	Undergrad, circ. Graduate circ. Faculty circ. Staff circ. "Other" circ.	יייי ה ה ה		6. No. 7. No. 8. No. 9. No.		vols on resr. Vols held for borrowers overdue notices vols lost vols sent to bindery	, Va	٠	•	
•			:				7			٠,	

ERIC Full Yeart Provided by ERIC

FRIC

What is the average time required for binding?	
5 weeks (including pre- and post-processing)	
5 Weeks (including pre- and post-processing)	
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5 weeks	
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4 weeks (at bindery)	
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		3	2 3 4 7-10 yes photocopy 10¢ per page	2 3 4  7-10 yes photocopy 10¢ per page - varying charges 9 no photocopy 10¢ per page	2 3 4  7-10 yes photocopy 10¢ per page - varying charges 9 no photocopy 10¢ per page - yes photocopy 10¢ per page - yes photocopy 10¢ per page	2 3 4  7-10 yes photocopy 10¢ per page - varying charges 9 no photocopy 10¢ per page 11.5 no photocopy 5 yes photocopy	2 3 4  7-10 yes photocopy 10¢ per page - varying charges 9 no photocopy 10¢ per page 11.5 no photocopy 5 yes photocopy 4- 10,2 no	1 2 3 4  1-2 7-10 yes photocopy 10¢ per page - varying charges 2 9 no photocopy 10¢ per page 4 hrs. 11.5 no photocopy 1 5 yes photocopy tree d n/a no	1 2 3 4  1-2 7-10 yes photocopy 10¢ per page – varying charges 2 9 no photocopy 10¢ per page 1 5 yes photocopy 1 6 yes photocopy (10¢ per page if more than 10) 1 6 yes photocopy	1 2 3 4  1-2 7-10 yes photocopy 10¢ per page - varying charges 2 9 no photocopy 10¢ per page 4 lirs. 11.5 no photocopy 1 5 yes photocopy trec'd n/a no photocopy 1 5 yes photocopy 1 5 yes photocopy 1 5 yes photocopy 2 -2 no photocopy 3-4 no photocopy (10¢ per page if more than 10)	1 2 3 4  1-2 7-10 yes photocopy 10¢ per page - varying charges 2 9 no photocopy 10¢ per page 4 hrs. 11.5 no photocopy 1 5 yes photocopy 1 5 yes photocopy 1 5 yes photocopy 2 10¢ per page 3 yes photocopy 4 hrs. 11.5 no photocopy 5 yes photocopy 6 yes photocopy 7 yes photocopy 8 no no photocopy 7 yes photocopy 8 no no photocopy 8 no no photocopy 9 yes photocopy 9 ye	1 2 3 4  1-2 7-10 yes photocopy 10¢ per page - varying charges 2 9 no photocopy 10¢ per page 4 hrs. 11.5 no photocopy 1 5 yes photocopy 1 5 yes photocopy 1 6 yes photocopy (10¢ per page if more than 10) 3-4 4 no photocopy (10¢ per page if more than 10) 2 8 no no photocopy (10¢ per page if more than 10) 3 no no no photocopy (10¢ per page if more than 10) 3 no no no photocopy (10¢ per page if more than 10)	1 2 3 4  1-2 7-10 yes photocopy 10¢ per page - varying charges 2 9 no photocopy 10¢ per page 1 5 yes photocopy 1 5 yes photocopy 1 1.5 no photocopy 1 5 yes photocopy 1 1.5 no 1 1 0 yes photocopy (10¢ per page if more than 10) 2 8 no photocopy (15¢ per page if more than 6) 3 10 yes photocopy (15¢ per page if more than 6)	1 2 3 4  1-2 7-10 yes photocopy 10¢ per page - 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What is the average time from receipt of an ILL. request to getting material in the mail? What is the average No. of pages of photocopies sent in response to an I.L.L. request? Do you charge other libraries for I.L.L.?

11 12 13 14 15 16 17 18

Total 3:0 400 4,036 3,428 7,873 1,593 2,225 859 3,100 55 4,737 251 3,314 1,731 294 177 Original 2,006 163 488 3,314 2,412 309 300 1,206 1,025 940 1,368 540 2,008 141 51 Photo 2,030 2,222 6,243 653 83 319 1,692 2,325 130 423 124 1,737 36 = Total 419 1,625 673 2,530 4,866 370 3,305 228 2,724 17 2,047 2,817 1,502 184 . 206 2,113 Original 1969-1970 443 2,724 206 7 2,793 290 326 1,222 1,427 1,213 918 113 727 1,701 HOW MANY ITEMS HAVE YOU LENT ON I.L.L. FOR: Photo 1,019 230 2,073 1,420 1,403 175 1,086 03 2 2,002 707 not avaliable Total 4,509 229 958 2,774 3,013 2,275 1,930 2,929 474 1,309 7117 347 166 1968-1969 Original 264 994 995 274 958 104 717 2,774 142 2,724 1,237 1,095 106 Photo 1,318 1,785 125 852 ເລ 1,231 643 1,934 351

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WHAT ARE THE MAIN INSTITUTIONS TO WHICH YOU LEND ITEMS ON ILL AND WHAT PERCENTAGE OF YOUR LOANS DO THEY COVER?

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Institution	5-8	Institution	3-6	Institution	82	Institution	<b>3</b> -2	Institution	¥
11.08	33	Stanford U	3.3	8U Med Sch	3.3	MIT	3.3	Tufts U	2.37
Wesleyan U	23	U Conn	18	Hartford Sem	11.5	Trinity Col	9		
. U Conn	60	Conn Col	09	Conn State Libso	ξ0	Hartford Sem	03	Irinity Col	<b>SS</b>
Lates Col	15	Cowdoin Col	15	U Maine	15	He State Lib	15		
n/a									
Harvard U	ō	Avco .	20	Raytheon		•			
ial State Lib	17	חנח	7	U Vermont	<u></u>	U Naine	2	U Itass	~
iiii Pub Lib	န္တ	in tol and U founcil	10	Utti	3	Other Coll &	1 7		
					FUNK				
Geen Sys	30	Air Force Aca 20	20	US Hil Acad	20	Array War Col	20		
Ra Hospital	11-1/2	URI	٣	U Nass	2-1/2	1111	_	Haval Under- .water Systems	1-1/3
Tufts Red Sch	34	Husson Col	7	UI	و	BU	5	1111	3
the State Lib	10	bates Coi	ς,	Colby Col	5	<b>Loudoin</b>	4	U Maine-Port	4
Ply State Col	59	illi State Lib	17	iiE Col	4.5	Keene State C	4.5	U Maine	ę,
Prov Pub Lib	03-50	U :laine	3	Good Sys	2	U Conn	2		
Vt State Cols	20	Vt Dept of mib20	2.0	NE State U	50	Other	10		
Clark U	30	Holy Cross	10						

What are the main institutions to which you lend items on I.L.L. and what percentage of your loans do they cover?

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i AT YS?

WHAT IS THE A THE POINT OF	HE AVERAGE TIME YOU MUST WAIT TO GET ILL ITEMS FROM OTHER LIBRARIES, BEGINNING OF USER REQUEST AND ENDING WITH NOTIFICATION OF RECEIPT OF ITEM TO USER - DAYS
A	
7 days	
10 days	
2-3 days	TiP circuit - 1-3 weeks mailed requests
3 days	
2-5 days	
22 days	
14	
5-7 days	
12	
2-3 weeks	#
14	
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7 days	
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14 days	•
30+ days	
2-3 neeks	
21 days	
14 days	

Total Photo Original Total  1,074 414 334 746 4,514 3,707 460 4,127 536 424 546 970 664 246 921 1,167 1,858 823 1,557 2,369 594 418 746 1,163 1,122 nhold@244 1,357 1,357 2,101 629 1,221 8 2 2 1,179 1,633 2,300 2,403 2,321 4,724 2,523 1,338 1,056 2,394 638 7,017 726 7,743	
Photo  1 3,707  2 424  2 424  2 424  2 426  2 623  3 732  3 130  1 37  2 403  1 ,338  1 ,338	1,032
	506
70tal 1,074 4,514 536 664 664 664 1,858 2,101 2,99 8 8 8 8 2,300 3,430 2,523 638	399
	986
1969-1970 Original So4 329 1,856 658 1,122 1,376 1,376 1,283 1,710 1,283 1,710 1,067	623 168
FROM OTHER LIBRARIES?  Photo Origina 4,010 504 207 329 207 329 648 1,656 336 658 1,122 1,122 1,122 1,123 1,126 1,376 1,376 1,263 1,720 1,720 1,720 1,720 1,720 1,766 1,466 1,067	363
76431 76431 3,530 231 485 1,640 1,752 1,752 1,752 2,975 1,856 1,091	891 528
1963-1969 Photo Original Total 3,136 444 3,520 658 3,136 444 3,520 231 231 237 600 887 227 600 887 225 1,227 1,752 22 2 147 263 410 1,070 1,126 2,196 1,465 1,490 2,975 1,218 638 1,856	146
9,136 3,136 3,136 3,136 1,070 1,070 1,465 1,518	382

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PERCENTAGE (	
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BORROW	
YOU	
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FROM	
WHICH ARE THE MAIN INSTITUTIONS FROM WHICH YOU BORROW ON ILL AND WHAT PERCENTAGE OF YOUR	0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

Which are the main institutions from which you borrow on I.L.L. and what percentage of your I.L.L. borrowing do they cover.



DO YOU CHARGE USERS FOR ILLS DONE FOR THEM?

A. Do you charge users for I.L.L.s done for them? B. If YES, what charge?

DESCRIBE HOW ILL FITS INTO YOUR LIBRARY ORGANIZATION.

	Professionals		Clericals		Typists		A	
:10.	Average Salary	110.	Average Salary	110.	Average Salary	-	2	m
			,					
		1-1/2	\$6,200					×
_	000.68	790.	515					×
-	9,975 (Circ. Lib)	-	5,725				×	
		1/3	1,700			ж		
1/5	1,700	1/3	1.60/hr					×
3/5	5,700	3/5	3,300				-	×
							×	×
-	8,500	1/2	3,400	-			.×	
							×	×
		1/2		1/2				×
1/2		1/2						×
1/5	1,530							×
1/2	4,125			1/20	300			×
2	7,312	-	002,4	ភេ	57 hrs., 1.95/hr			
-	8,509	1/2	2,100	1/2	2,100			×
		_	4,600	2/8	1,550	×		
-		_						×
1/2	4,500	-	4,835	1/3	2,051 (mail rm			×
-	8,500							×

A. Please describe how I.L.L. fits into your library organization: 1.

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Independant Part of circulation Part of reference



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	D																				
ROL	ن	yes	yes	yes	уеѕ	yes	yes	yes	yes	Yes	OD O	yes	yes	yes	yes	yes	y yes	·	yes	yes	yes
CIRCULATION AND INTERLIBRARY LOAN CONTROL	ď			SS number			SS number			Corrower No. given by ID photo service		Institutional ID number	SS number	1 SS number		55 number	flumber for undergrad./grad no # staff/faculty yes		SS number	{	SS number
	<	yes	5	yes	or	5	yes	.2	5	ves	2	yes	yes	yes	yes	yes	yes	yes	yes		yes

Is an identification number for borrowers used? If YES, describe. Is a horromers card used? If YES, please describe.

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	CIRCULATION AND IL	CERCULATION AND INTERLIBRARY LOAN CONTROL		
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uo				
ou	,			
no	Pun	Punched cards in book; contains a/t/call number/accession number.	mber/accession numb	er.
ou	keyi	ounched. When books are returned, new b	ook card is punched	  -  -
ou	184		Leurage OO's Do	
yes	yes		3,600	300
ou		computer time - no charge to lib. Circulation personnel salaries	4,470 "	370
ou —		Circulation card drawers	<u>.</u>	
ou Ou	MBI	Card sorter #082		6.75
20		- 1	72 "	9
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ou				
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o U				
9		-		
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A. Do you have an automated circulation system? B. Is description given (yes - no)

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CIRCULATION AND INTERLIBRARY LOAN CONTROL	BRARY LOAN CONTROL	•
Ř	8	U
2 part form - color coded	Farrington charge	1,500
Charge card		170
lic See	<b>Бетсо</b>	1,905
Charge card	Demco imprint	160 (rental)
Bro-Dart Sysdac		180 (rental)
Charge card		
liewark-embossed card		
Sysdac		180 (rental
. Punched card		
2 card		n/a
·   McBee	Demco imprint	600 (machine
McDee	Addressograph	918
HeBee	Addressograph	160
Charge card	Addressograph	
Исвее	Simplex date machine	
1 One card - color coded	Gaylord Model 400	855
McBee - Keysort	1 McBae card - ? 7 other misc	460
Charge card		3,015
McDec - Keysort		3,523
2 part form ?	Gaylord Model C	57
		·

What hind of circulation system do you have? Charging/discharging equipment - name? Annual cost of materials for circulation? دز ين ن

11 12 13 14 15 16

DHTROL		,																					
CIRCULATION AND INTERLIBRARY LOAN CONTROL																							12
ULATICE AND	<b>a</b>	ı. Faz.		7	3	1 2	ו	1 2	3	1 4	1 3	1 3	2	3	1 4	1 . 2	1 5	5 peak 7		1 2	1 2	2 4	1 3-1/2
CIRC	<	Min.	Į	3	2	1	2		9	2	1	2	2	1	. 2	1		) peak 5	1	9	1	3	
		]																					

A. How many circulation points do you have in main library? Β. Νον καιν personnel at each point?

13 14 15

TOTAL ANNUAL	CIRCULATION BUDGET	JUDGET		:
1-5065	1969	1909-1970	1570-1971	1971-1972
		•		
n/a		289,783.89	300,000	309,610
42,535		41,544	42,566	42,507
26,100		28,700	35,800	41,500
		34,340	42,340	38,440
			11,485	18,000
35,900		39,500	43,400	44,500
37,800		39,700	43,400	45,900
		No separate budget	budget	
000,69		75,000	87,000	87,000
e/u			-	
e/u				
n/a				
6,900		7,400	7,750	8,113
52,696		5£,821	69,931	71,509
75,600		000*06	120,000	125,000
84,500		96,034.20	105,280,20	110,000
38,538.64	. 64	42,000	45,000	51,300
53,200		65,400	71,000	71,000
38,556		46,714	87,421	98,992
. 49,330		52,000	60,000	65,000

×	MAJOR PROJECT AREAS
-	Periodicals control; fines - overdues; ILL citation verification; withdrawal & replacement of stack (closec
2	Location & retrieval of improperly charged item; like maintenance, accuracy
	Unauthorized removal; filing accuracy; bks mischelved; recalcitrant borrowers
€	Inaccuracy; image
v	Overdues; circulation of equipment - supply - demand exessive
5	inadequate equipment; antiquated procedures; US Post Office - inaccurate bibl. citations
~	End of term borrowing; stack space
m	Typing overdues; inaccurate filing; incorrect shelving; enecking "claimed returned" books
•	ID verification; disappearance of borrowers
0	Overcrowded stacks; lack of control of reserve material
_	Human error; lack of manpower; file maintenance; shelving
<b>^</b> 1	Simpler system needed; manpower
<b></b>	Handwriting; borrower card
_	Overdues; file maintenance; borower list preparation
	No machine assistance; filing control - training; records retention period - 7 years
	Overdue procedures; recalcitrant faculty; reserve services
	Filing;
	Lack of permanent staff; response to recall notices; inefficient charging system
	Human error
	Overducs

15¢/day, maximum \$5.00; reserves - \$1.00/hr; maximum \$65.00
No fine structure - billed for book after "reasonable" time
10¢/day, maximum \$7.00; \$20.00 replacement of book
Only finc for rescrve
llone •
10¢/dáy, maximum \$10.00; reserve 25¢/hr
5¢/day; 50¢/day (24 hr books); 25¢/hr (2 hr books)
5¢/day; reserve 25¢ for 1st hr, 5¢ each additional hour
10¢/day
lone
10¢/day; cost book - cost plus \$5.00 for cataloging
5¢/day - \$2.00 maximum; reserves 25¢/hr - \$5.00 maximum
5¢/day ner overdue item up to the cost of the item
5¢ - 10¢/day; reserves 15¢/half hour - \$3.00/day
5¢/day; reserve 25¢/hr, maximum \$1.00
After 2 weeks overdue \$2.00, \$1.00 for each additional week, maximum \$10.00
% fines
5c/day; reserves (open) 25c/day; reserves (closed) 25c/hr; Hon-returned = cost plus \$5.00 processing
8 days after overdue notice. Bill sent for \$10.00 plus \$10.00 for each book (to acct. ofc) Reserves - \$1/hr
5¢/day un to cost of book. Reserves 50¢ for 1st hr. 25¢ each additional hour



		 660-700 (paging: C.S																			
	Shelvina	3100-3500	84-90	140	250	80	1221	300	640	490	40	400*	180	. 20	195		716	405	360	360	95
SUMED PER MONTH BY:	Filing	650-700	56	40		15	316	120	120	25	65	009		. 01	120	350	550	180	290	100	33
HOW MUCH STAFF TIME IS CONSUMED PER MONTH BY:	Sautarovo	520-550	8 hrs. 20-25 hrs (billing)	24		26	. 330	09	32	100	none	128		24	25	03	390	12	. 230	72	09

(Time in Lours per mon(%) + C.S. (Closed Stacks)

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	BILLING	FOR FINES
	7	Description
	yes	Circ. charges - fines desk to acctg. to bursar's office for billing - I.L.L no
	Some	ibrary bills directly - delinquents turned over to Registrars office
	yes	Circ. libn. notifics treasures office - students, billing from library to faculty 6 non-inst.
	Some	Dorrowers Informal procedures - seniors
	ou	
	yes	Accounting office used for follow-up procedures
	ou .	•
	ou	
	yes	Students billed by library, nayment collected by bursar, faculty, headed by director
	•	
	yes	Punched cards to controller, billing to students account
	ou	
	Ou	
	ou	
	yes	otify accty, office but try to collect at circ, desk
	Some	Ten week overdue notification sent to business office
	yes	All university personnel billed from bursar's office, others billed directly from library
ou .	yes	No description
	ou .	

A. Is your billing done thru the institutions accounting office?B. If YES, please describe.

NOITUTION

P P P P P P P P P P P P P P P P P P P	LES										•							
	CIRCULATION DEPARTMENT FILES	5	. :	133K	24K	31K	14K	ек	33K	24+	. 6		16K	37K	45K	 36к	22K	3-1/2к

A. Total number of files used. B. Total average size.

STAFF	i Clerical Typists Filers Shelvers	ry 1:0. Ave. Salary 1:0. Ave. Salary 1:0. Ave. Salary 1:0. Ave. Salary	2 at 5,400	1/4 \$1.60/hr	202 hr/yr	1 3,900	2 5,200 3	35 5,855 2 5.00/ir	2 4,750	1 at 3,790 5 hrs/30 weeks at 51.60/hr	4 5,200 14 at 1,000		5 4,95C 1/2 at \$1.90/hr	1 5,590 1.5 S1.60/hr	.5 480	\$2,10		18 at 4,238 35 \$1.75/hr	1/4	3	9 6,093 5 4,625 4 \$3,716/yr 10 \$3,592/yr FTE	
FF	Clerica	lio. Ave.			1 5,	1 3,								1 5,			)		1 3,	3	-	<u></u>
REFERENCE: STA	Professionals	Ave. Salary	10,600	8,400	11,257	9,900	11,000	9,834	10,250	0.550	9,337	14,590	7, 8,400	8,640	6,195	9,036		6,850	11,333		9,348	
~	۵	10.	 7	-	4	7.3	2	24	9	2.5	4	3	5 1/-	2	~	5.5	ت	12	3	S	2	

														(Property)							
	C2	100	3,639	400	100		762		12	2,700		17	30	. 50	33	200	400	20	not kept	35	0
E COLLECTION?	13	200	7,280	1,300	500		1,845		132	2,144		150+	400	300	16	1,958	400	100	not kept	950	50
NUMBER OF TITLES IN REFERENCE COLLECTION?	8	20,600	154,773	11,506	7,500	525	30,318	13,500	009*9	13,059		9,500		3,558	3,182	70,000	5,000	5,460	10,000	15,560	5,650
NUMBER OF TITI	A	7,500		4,000	1,500	665	12,761	4,100	4,200	9,050	7.5% of coll.	4,000	3,400	1,643	2,335	20,564	3,750	4,200	7,000	9,300	1,024

titles added titles weeded Number of titles in reference collection? Number of volumes in reference collection? Annual turnover of reference collection by number of titles? 4.8.0

12 13 14 15 16 17

TOTAL REFERCICE TRANSACTIONS FOR:	58-1969 1969-1970 1970-1971				,034 18,528 22,062		,034 16,223 18,360		. 01	,418 9,528 11,631		,600	,600 4,986 . 6,273	3, 451 6,245 3		
TOTAL REFERCHCE	1968-1969			•	. 25,034		18,034			8,418	3,703	7,630	4,600	3,451		

TIME
<b>PROFESSIONAL</b>
는 남
ALLOCATION

							,													
ŧu	15	35	5	0	35	13	34	0	0	0	3	20	0	34	0	0	10	25	0	25
j	20	5	5	20	5	15	8	0	. 5	0	10	. 35	10	S	0	35	2	10	0	30
Ų	20	20	30	20	20	9	16	13 .	9	9	13	5	09	3	75	25 ′	37	10	С	5
ß	35	30 .	40	20	20	לו	18	47	15	52	11	30	25	25	S	30	20	40	30	15
A	10	10	50	10	20	25	53	40	20	· 12	63	10	5	33	20	10	-	15	10-15	25
	 		• •		_		-	~			. '				,					

Percent of professional time spent on administrative duties?
Percent on short reference requests?
Percent on large or long term projects?
Locational?
Others? 4.300.

12 1'3 4 18



	Other	 17	5	5		2		5		-	80	4	5		12			Ŋ	ۍ ټ	2	
	Staff	3	5	5		5	4	15		3		♥			3	2	15	2	15	2	5
	Faculty	10	50	35	20	20	20	20	15	12	20	11	10	14	10	13	25	13	5	20	25
LECTION	Graduate	20	15	5			09	10	5	30		35	30		20	05	52	30	25	15	- %(
USE OF COLLECTION	Undergrad	50	55	50	C?	76	. 16	50	60	45		39	. 55	53	55	40	35	. 50	50	50	<b>201</b>

Percent of use of collection by category

•																			
	1971-1972	100,667	17,500	26,525		. 22,7101	95,000		70,589	•		15,000 ¹	67,000	120,000	35,000		49,600	67,815	
f the last three years?	1970-1971		16,740	25,700		20,9401	92,030		70,682		,	5,0001	58,203	105,000	32,000		49,600	64,175	
What has the reference budget been for each of the last three years?	1969-1970		15,670	21,394		5,380	86,425		61,628			5,0001	56,488	75,000	36,000		44,600	58,505	
What has the reference	1963-1969		15,070	16,748	11.5.6.	. 10,300 ¹	79,995	11.5.13.				5,0001	51,258	000.59	31,503	1.5.8.	32,200	41,614	

|Materials NSB - No separate budget

HOW MANY PROFESSIONAL STAFF HAVE YOU ADDED (NOT REPLACED)	193-1969 1969-1970 1970-1971		1/2		[-	1/4P 1/2P	1			1/2		3	Ji:P	. 2		
HOW MANY PROFESSIC	1953-1969				ı				٦		-				2	



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CN	HOST PRESSING HEEDS OF YOUR DEPARTMENT?
	Concy; shelving and index tables; rooms; telephones
. 2	Student wanpower; centralization of reference collections
, m	Undivided reference collections
· 4	Knowledge of community resources; more adequate freshman orientation
. ശ	Trained assits, for ill; more adequate reference collection resources
9	Space; reading equipment; money; clerical personnel; improve reference tools, communications w/readers
7	Space; one sub-professional assistant
လ	istablishment of a coherent reference service
6	
. 01	staff; space; subject specialists; more ref. collections; access to outside collections & foreign translation
11	Lock funds for general collections: increase budget allowance; speed up tound periodicals
12	Another professional; counletion of reclassification; more student help; more microform readers
3	One additional full-time reference librarian; more clerical help
14	Evaluation of work in the dept.; need f/planning in personnel; space and collection
15	increase access to alt words; NELTHET should put local records into MR form f/Serials Union Cat.
16	Access to machine-readable info. data files; coordination of the ref. function of each public service dept.
17	Hore professional help
18	Nork space; staff
19	Space
20	



A. Total number of files?B. Total number of records?

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